1

00:00:00,680 --> 00:00:03,760

Well hi everyone and

welcome back as Renee said,

2

00:00:03,760 --> 00:00:07,040

to the final training

session of this series.

3

00:00:07,040 --> 00:00:08,680

My name is Shaylin Sluzalis.

4

00:00:08,680 --> 00:00:10,160

Alongside.

5

00:00:10,160 --> 00:00:11,120

- Germán Parodi

6

00:00:11,120 --> 00:00:13,000

- We're the Co-Executive Directors

7

00:00:13,000 --> 00:00:16,680

of The Partnership for

Inclusive Disaster Strategies,

8

00:00:16,680 --> 00:00:18,880

also known as The Partnership, in short.

9

00:00:18,880 --> 00:00:20,600

We'll share a little

bit more about ourselves

10

00:00:20,600 --> 00:00:23,440

for folks that haven't been

to the previous sessions

11

00:00:23,440 --> 00:00:26,200

or for folks listening into the recording.

12

00:00:26,200 --> 00:00:27,720

But today we're here to talk about

13

00:00:27,720 --> 00:00:32,000

FEMA's 2024 Individual Assistance reforms.

14

00:00:32,000 --> 00:00:35,560

And on the Zoom screen you

see The Partnership logo

15

00:00:35,560 --> 00:00:37,520

at the top, which has a sun

16

00:00:37,520 --> 00:00:40,840

with four icons in it of a hurricane,

17

00:00:40,840 --> 00:00:44,600

a thunderstorm cloud, a house

with a split down the middle

18

00:00:44,600 --> 00:00:47,480

and a tornado with the

words The Partnership,

19

00:00:47,480 --> 00:00:50,920

for Inclusive Disaster

Strategies to the right.

20

00:00:50,920 --> 00:00:53,960

And at the bottom of the

slide is our website,

21

00:00:53,960 --> 00:00:58,960

which is www.disasterstrategies.org.

22

00:00:59,360 --> 00:01:01,320

And as mentioned in previous sessions,

23

00:01:01,320 --> 00:01:03,080

all of the materials and recording

24

00:01:03,080 --> 00:01:04,760

will be shared in the weeks ahead.

25

00:01:04,760 --> 00:01:07,440

So stay tuned for those materials

26

00:01:07,440 --> 00:01:09,800

from colleagues at CIL of Gulf Coast.

27

00:01:11,320 --> 00:01:12,440

With that, we're gonna get started

28

00:01:12,440 --> 00:01:14,760

with a couple accessibility reminders,

29

00:01:14,760 --> 00:01:17,080

and technical assistance support

30

00:01:17,080 --> 00:01:20,200

for folks that are rejoining us

31

00:01:20,200 --> 00:01:23,320

and as a friendly reminder for us all.

32

00:01:23,320 --> 00:01:25,360

So as folks know, this training

33

00:01:25,360 --> 00:01:28,640

is being recorded and an

archive of the presentation

34

00:01:28,640 --> 00:01:31,320

will be available in the weeks to come.

35

00:01:31,320 --> 00:01:33,680

You'll also receive an

accessible slide deck

36

00:01:33,680 --> 00:01:36,320

of the presentation used today.

37

00:01:36,320 --> 00:01:39,400

And for AI captions that we have enabled

38

00:01:39,400 --> 00:01:43,200

for folks that are joining

us on the Zoom platform,

39

00:01:43,200 --> 00:01:45,880

you can access the captions by clicking

40

00:01:45,880 --> 00:01:50,280

at the bottom of your Zoom

screen, the show captions button.

41

00:01:50,280 --> 00:01:52,640

Or if you are not seeing that option,

42

00:01:52,640 --> 00:01:54,720

you can click the more button

43

00:01:54,720 --> 00:01:57,640

and then click on captions from there.

44

00:01:57,640 --> 00:01:59,000

If you have any support needs,

45

00:01:59,000 --> 00:02:00,400

please let us know in the chat,

46

00:02:00,400 --> 00:02:02,960

raise your hand or come

off mute as needed.

47

00:02:04,280 --> 00:02:05,120

As mentioned,

48

00:02:05,120 --> 00:02:08,120

we also have ASL interpreters

for everyone today

49

00:02:08,120 --> 00:02:11,160

and they are spotlighted

for everyone to see.

50

00:02:11,160 --> 00:02:14,040

And for folks that are

joining us in the Zoom space,

51

00:02:14,040 --> 00:02:17,000

if you'd like to adjust

the size of your slides

52

00:02:17,000 --> 00:02:20,240

and the speakers and interpreters in Zoom,

53

00:02:20,240 --> 00:02:22,400

you can drag the divider that is

54

00:02:22,400 --> 00:02:26,320

inside the red vertical

rectangle in the screenshot

55

00:02:26,320 --> 00:02:29,960

of our screen to the right,

which separates the speakers

56

00:02:29,960 --> 00:02:31,600

and interpreters from the slides.

57

00:02:31,600 --> 00:02:34,440

So you can grab that divider

and move it from left to right,

58

00:02:34,440 --> 00:02:36,280

if you're joining us on Zoom

59

00:02:36,280 --> 00:02:38,400

to adjust the size of the slides.

60

00:02:41,120 --> 00:02:44,680

For participating in today's training.

61

00:02:44,680 --> 00:02:47,440

As always, we love your

questions and feedback,

62

00:02:47,440 --> 00:02:50,520

so please keep them coming throughout.

63

00:02:50,520 --> 00:02:53,480

To ask and participate, to ask questions,

64

00:02:53,480 --> 00:02:56,960

you can in Zoom raise your hand feature.

65

00:02:56,960 --> 00:02:59,520

If you are in Zoom, type in chat

66

00:02:59,520 --> 00:03:02,280

or unmute and talk at appropriate times.

67

00:03:02,280 --> 00:03:06,440

For folks in person in

CIL of Gulf Coast office,

68

00:03:06,440 --> 00:03:09,320

you can let one of the staff

know you have a question

69

00:03:09,320 --> 00:03:11,960

and we'll make sure that we get to them.

70

00:03:11,960 --> 00:03:15,480

And I know staff have also been

really great at making sure

71

00:03:15,480 --> 00:03:18,200

we reiterate questions

or comments as needed

72

00:03:18,200 --> 00:03:19,760

if we can't hear each other.

73

00:03:20,920 --> 00:03:22,640

For any other technical assistance

74

00:03:22,640 --> 00:03:25,480

or to alert us to an issue,

please let us know in the chat,

75

00:03:25,480 --> 00:03:27,080

raise your hand or let us know.

76

00:03:27,080 --> 00:03:29,560

Come off mute and say it.

77

00:03:29,560 --> 00:03:31,560

One example is if we need to slow down,

78

00:03:31,560 --> 00:03:32,800

which is often the case,

79

00:03:32,800 --> 00:03:35,240

please don't hesitate to let us know.

80

00:03:35,240 --> 00:03:37,080

And if you're joining us in Zoom

81

00:03:37,080 --> 00:03:39,000

and chat's not accessible to you,

82

00:03:39,000 --> 00:03:40,480

you can email your questions

83

00:03:40,480 --> 00:03:45,200

to info info@disasterstrategies.org.

84

00:03:48,920 --> 00:03:51,000

Some additional reminders

as we participate

85

00:03:51,000 --> 00:03:52,160

with one another,

86

00:03:52,160 --> 00:03:53,520

when you begin speaking,

87

00:03:53,520 --> 00:03:55,920

if you could let us know

your name before you speak.

88

00:03:55,920 --> 00:03:58,040

An example of that is, this is Shaylin

89

00:03:58,040 --> 00:04:00,720

and continuing with your comment.

90

00:04:00,720 --> 00:04:04,520

Please try to avoid speaking

while others are speaking.

91

00:04:04,520 --> 00:04:05,920

If you're joining us on Zoom,

92

00:04:05,920 --> 00:04:09,040

please try to keep yourself

on mute when not talking,

93

00:04:09,040 --> 00:04:11,520

and we can help with that as needed.

94

00:04:11,520 --> 00:04:14,360

And please try to avoid using acronyms

95

00:04:14,360 --> 00:04:15,360

and if you use them,

96

00:04:15,360 --> 00:04:18,080

please say their full

name and their meaning

97

00:04:18,080 --> 00:04:20,880

so that we all know the same

language that we're saying.

98

00:04:23,200 --> 00:04:26,720

And with that, we'll get started

with today's presentation

99

00:04:26,720 --> 00:04:28,240

and share again for folks

100

00:04:28,240 --> 00:04:30,560

that may be newer to this training series

101

00:04:30,560 --> 00:04:32,640

or listening into the recording,

102

00:04:32,640 --> 00:04:36,200

sharing a little bit more

about us at The Partnership.

103

00:04:36,200 --> 00:04:38,240

As that we mentioned,

we are The Partnership

104

00:04:38,240 --> 00:04:40,920

for Inclusive Disaster Strategies,

105

00:04:40,920 --> 00:04:44,400

the only disability-led

organization in the US,

106

00:04:44,400 --> 00:04:46,880

with a focused mission of equity

107

00:04:46,880 --> 00:04:49,640

for people with disabilities

and people with access

108

00:04:49,640 --> 00:04:54,440

and functional needs throughout

all planning, programs,

109

00:04:54,440 --> 00:04:57,560

services and procedures before, during,

110

00:04:57,560 --> 00:05:00,120

and after disasters and emergencies.

111

00:05:01,160 --> 00:05:02,000

In other words,

112

00:05:02,000 --> 00:05:04,600

we are your disability and disaster hub,

113

00:05:04,600 --> 00:05:06,560

led by and for people with disabilities

114

00:05:06,560 --> 00:05:08,520

throughout disasters and emergencies.

115

00:05:11,720 --> 00:05:12,960

So today's objectives

116

00:05:12,960 --> 00:05:16,000

and our focus of today's presentation,

117

00:05:16,000 --> 00:05:17,360

we do wanna give you a warning

118

00:05:17,360 --> 00:05:19,360

that it may not be as interactive

119

00:05:19,360 --> 00:05:22,000

and as fun as your previous

trainings have been

120

00:05:22,000 --> 00:05:23,720

with Melissa and Shari,

121

00:05:23,720 --> 00:05:27,960

there's a lot of policy-related

technical information

122

00:05:27,960 --> 00:05:30,880

that will be involved

in today's presentation.

123

00:05:30,880 --> 00:05:33,440

So as questions come, please let us know

124

00:05:33,440 --> 00:05:37,000

if we need to re-explain

something, please let us know,

125

00:05:37,000 --> 00:05:39,440

and what we are here

throughout as a resource

126

00:05:39,440 --> 00:05:42,040

to navigate the questions

that you all may have.

127

00:05:42,920 --> 00:05:44,600

So today we're gonna have an overview

128

00:05:44,600 --> 00:05:48,440

of FEMA's Individual Assistance

program, also known as IA.

129

00:05:49,720 --> 00:05:52,160

And we're gonna talk

about the recent changes

130

00:05:52,160 --> 00:05:55,440

to FEMA's Individual Assistance program

131

00:05:55,440 --> 00:06:00,040

that have been taken effect

as of March 22nd of this year.

132

00:06:00,040 --> 00:06:03,040

And we're gonna just briefly

touch upon how you can apply

133

00:06:03,040 --> 00:06:05,840

for FEMA disaster assistance

if you're not familiar,

134

00:06:05,840 --> 00:06:09,160

or to refresh our memories,

as well as some of the changes

135

00:06:09,160 --> 00:06:11,840

that impact that

application process as well.

136

00:06:14,240 --> 00:06:15,680

So with that, we wanna get started

137

00:06:15,680 --> 00:06:17,400

and ask a question of you all

138

00:06:17,400 --> 00:06:20,480

and have a sense for your experience

139

00:06:20,480 --> 00:06:24,440

with FEMA's disaster assistance already.

140

00:06:24,440 --> 00:06:27,000

And so, we wanna know if any of you,

141

00:06:27,000 --> 00:06:29,040

or how many of you have applied

142

00:06:29,040 --> 00:06:32,720

for FEMA disaster

assistance after a hurricane

143

00:06:32,720 --> 00:06:34,720

or another disaster.

144

00:06:34,720 --> 00:06:37,040

You can raise your hand

and maybe still have

145

00:06:37,040 --> 00:06:38,600

Gulf Coast staff can let us know about

146

00:06:38,600 --> 00:06:40,160

how many hands we have up.

147

00:06:40,160 --> 00:06:42,960

- How many people have

applied for FEMA assistance?

148

00:06:42,960 --> 00:06:47,960

One, two, three, four, five, six.

149

00:06:48,120 --> 00:06:49,200

- Seven.

- Seven.

150

00:06:49,200 --> 00:06:50,840

Sorry I missed you back, no six.

151

00:06:52,040 --> 00:06:54,720

And just so you know, I think

we have a room of about, what?

152

00:06:54,720 --> 00:06:59,120

16 consumers and I think four staff.

153

00:06:59,120 --> 00:07:00,080

- Perfect.

154

00:07:00,080 --> 00:07:01,880

And it looks like we have about two folks

155

00:07:01,880 --> 00:07:04,960

joining us from Florida on the Zoom space

156

00:07:04,960 --> 00:07:06,480

and I saw one of their hands up.

157

00:07:06,480 --> 00:07:07,640

Thank you for that.

158

00:07:07,640 --> 00:07:09,080

And thank you everyone for responding.

159

00:07:09,080 --> 00:07:10,280

That's really great to know,

160

00:07:10,280 --> 00:07:13,640

about nearly half of us have applied.

161

00:07:13,640 --> 00:07:16,200

And I'm wondering for

those of you that did apply

162

00:07:16,200 --> 00:07:17,640

and raised your hand,

163

00:07:17,640 --> 00:07:20,360

how many of you received FEMA assistance

164

00:07:20,360 --> 00:07:22,480

through your application once you applied?

165

00:07:29,040 --> 00:07:30,080

Seeing a hand.

- Four.

166

00:07:30,080 --> 00:07:32,480

It looks like about four

in the room actually

167

00:07:32,480 --> 00:07:34,840

received assistance.

168

00:07:34,840 --> 00:07:37,880

Are you counting the big $700?

169

00:07:37,880 --> 00:07:40,400

- Yes, that is included

in that as well, yes.

170

00:07:40,400 --> 00:07:42,360

- Oh, I got that.

- All right.

171

00:07:42,360 --> 00:07:44,000

Who got the big $700?

172

00:07:47,160 --> 00:07:48,400

- What's the big seven?

173

00:07:48,400 --> 00:07:50,480

- The $700 that FEMA gave out initially

174

00:07:50,480 --> 00:07:54,440

in the immediate aftermath

of Hurricane Ian.

175

00:07:54,440 --> 00:07:56,480

- Wasted food and all that time.

176

00:07:56,480 --> 00:07:59,080

- So again, how many

people did receive the 700?

177

00:07:59,080 --> 00:08:01,760

One, two or more obviously.

178

00:08:01,760 --> 00:08:04,640

All right, so that added

two more I believe, Shaylin.

179

00:08:04,640 --> 00:08:06,560

- Great, that is great to hear.

180

00:08:06,560 --> 00:08:08,000

And you know, for those of you

181

00:08:08,000 --> 00:08:10,120

that maybe did not receive assistance,

182

00:08:10,120 --> 00:08:14,520

or didn't receive that

$700, you are not alone.

183

00:08:14,520 --> 00:08:16,280

We see that a lot of times that,

184

00:08:16,280 --> 00:08:19,080

when people are applying

for FEMA assistance,

185

00:08:19,080 --> 00:08:21,720

almost half, and you

all sort of demonstrated

186

00:08:21,720 --> 00:08:26,240

that do not actually end up

receiving the FEMA assistance

187

00:08:26,240 --> 00:08:27,800

that we're gonna start going into.

188

00:08:27,800 --> 00:08:29,840

So I just gives us a lay of the land

189

00:08:29,840 --> 00:08:31,640

of your experience so far,

190

00:08:31,640 --> 00:08:34,320

and to let you all know

that that is pretty typical

191

00:08:34,320 --> 00:08:38,800

of FEMA assistance due to

the eligibility criteria

192

00:08:38,800 --> 00:08:41,240

and other related documentation

193

00:08:41,240 --> 00:08:43,640

that's needed for the application process.

194

00:08:44,520 --> 00:08:46,160

And hopefully, some of the changes

195

00:08:46,160 --> 00:08:48,200

that we're gonna go

through today will address

196

00:08:48,200 --> 00:08:50,400

some of those barriers folks have had

197

00:08:50,400 --> 00:08:53,440

in the application process in the past.

198

00:08:53,440 --> 00:08:55,640

So thank you all for

answering those questions.

199

00:08:57,040 --> 00:09:01,320

So before we jump into

FEMA assistance program,

200

00:09:01,320 --> 00:09:04,480

and the pieces that go into the changes,

201

00:09:04,480 --> 00:09:06,680

we wanna first sort of lay the land out

202

00:09:06,680 --> 00:09:10,640

for what leads up to FEMA's assistance.

203

00:09:10,640 --> 00:09:14,640

So first we need a disaster

declaration in order to,

204

00:09:14,640 --> 00:09:18,280

for states and governments

to request FEMA assistance

205

00:09:18,280 --> 00:09:20,120

or federal assistance.

206

00:09:20,120 --> 00:09:22,480

So we're gonna briefly go

over some of these steps

207

00:09:22,480 --> 00:09:24,880

that it takes for governments

208

00:09:24,880 --> 00:09:28,760

to request for FEMA federal support.

209

00:09:28,760 --> 00:09:31,480

One, there needs to be

the threat of a disaster,

210

00:09:31,480 --> 00:09:33,480

or the disaster that occurs.

211

00:09:33,480 --> 00:09:36,080

Oftentimes you all see

this with hurricanes

212

00:09:36,080 --> 00:09:40,280

where before a hurricane

is landed or made impact.

213

00:09:40,280 --> 00:09:44,280

Sometimes we have emergency

declarations from the governor.

214

00:09:44,280 --> 00:09:46,520

And then once the disaster occurs

215

00:09:46,520 --> 00:09:49,440

and evaluations have happened,

216

00:09:49,440 --> 00:09:52,360

then sometimes states are able to request

217

00:09:52,360 --> 00:09:54,160

federal assistance from the president.

218

00:09:54,160 --> 00:09:56,880

So we'll get into that

with the next steps.

219

00:09:56,880 --> 00:10:00,720

So after the disaster

occurs, then the state,

220

00:10:00,720 --> 00:10:03,240

your local state, and local counties

221

00:10:03,240 --> 00:10:06,920

resources need to be used

up as much as they can.

222

00:10:06,920 --> 00:10:09,960

If the state and the local

county are overwhelmed

223

00:10:09,960 --> 00:10:12,880

by the response, by the amount of needs,

224

00:10:12,880 --> 00:10:15,080

by a number of different factors,

225

00:10:15,080 --> 00:10:18,760

the governor or tribal chief

executive can then request

226

00:10:18,760 --> 00:10:21,600

for federal assistance from the president.

227

00:10:21,600 --> 00:10:22,440

And from there

228

00:10:22,440 --> 00:10:25,520

is when the presidential

declaration is issued.

229

00:10:25,520 --> 00:10:27,680

So a number of pieces

sort of have to happen

230

00:10:27,680 --> 00:10:30,320

in order for that federal assistance,

231

00:10:30,320 --> 00:10:32,240

dollars from the president, from FEMA

232

00:10:32,240 --> 00:10:34,920

to come down to our

states and our localities

233

00:10:34,920 --> 00:10:36,800

in our local communities.

234

00:10:39,120 --> 00:10:40,640

And this just adds to that.

235

00:10:40,640 --> 00:10:43,360

So this shows that once we have asked,

236

00:10:43,360 --> 00:10:45,960

once the governor or

tribal chief executive

237

00:10:45,960 --> 00:10:48,120

has requested federal assistance,

238

00:10:48,120 --> 00:10:51,200

they can either request

an emergency declaration

239

00:10:51,200 --> 00:10:53,360

and most times those are declarations

240

00:10:53,360 --> 00:10:57,240

before an event happens

in order to prepare for

241

00:10:57,240 --> 00:11:02,240

the known needs and

potential overwhelming impact

242

00:11:02,640 --> 00:11:05,320

of resources in a local community.

243

00:11:05,320 --> 00:11:07,040

And then what we're gonna focus on today

244

00:11:07,040 --> 00:11:11,400

is a presidential declaration

for a major disaster.

245

00:11:11,400 --> 00:11:13,520

And that is where we see a lot of times

246

00:11:13,520 --> 00:11:16,840

for things like Hurricane

Ian and hurricanes

247

00:11:16,840 --> 00:11:20,960

that you face every

year one way or another.

248

00:11:20,960 --> 00:11:22,440

And often, almost always,

249

00:11:22,440 --> 00:11:24,680

you at least have one federal declaration

250

00:11:24,680 --> 00:11:26,520

in your state per year.

251

00:11:26,520 --> 00:11:28,520

Definitely more, most likely though,

252

00:11:28,520 --> 00:11:30,640

as you all are far too familiar with.

253

00:11:31,720 --> 00:11:34,920

And once the federal declaration

is made by the president,

254

00:11:34,920 --> 00:11:37,800

then FEMA can support localities

255

00:11:37,800 --> 00:11:40,520

with three different types of programs.

256

00:11:40,520 --> 00:11:42,920

One is called public assistance,

257

00:11:42,920 --> 00:11:45,000

which we're not gonna touch upon today.

258

00:11:45,000 --> 00:11:48,000

And in a moment we'll talk

about sort of just an overview

259

00:11:48,000 --> 00:11:51,120

of what those look like

with a description.

260

00:11:51,120 --> 00:11:52,640

FEMA's Individual Assistance,

261

00:11:52,640 --> 00:11:54,560

which is what we are gonna focus on today,

262

00:11:54,560 --> 00:11:56,600

which is Individual Assistance

263

00:11:56,600 --> 00:12:00,480

for individuals impacted by

disasters and households,

264

00:12:00,480 --> 00:12:02,480

so people that are impacted.

265

00:12:02,480 --> 00:12:05,560

And then FEMA's Hazard Mitigation program,

266

00:12:05,560 --> 00:12:08,080

which is mainly for government agencies

267

00:12:08,080 --> 00:12:11,360

and local communities to

prepare for disasters.

268

00:12:11,360 --> 00:12:13,440

But we'll get into that in just a moment.

269

00:12:15,280 --> 00:12:19,760

So, just an overview of the

steps to receive assistance,

270

00:12:19,760 --> 00:12:21,480

as we sort of just went upon.

271

00:12:21,480 --> 00:12:23,560

A major disaster happens,

272

00:12:23,560 --> 00:12:25,760

the president declares the disaster

273

00:12:25,760 --> 00:12:27,600

or makes that declaration,

274

00:12:27,600 --> 00:12:31,600

and then FEMA assistance can

be requested and approved.

275

00:12:31,600 --> 00:12:33,920

And then in order for you as an individual

276

00:12:33,920 --> 00:12:36,920

or a household member to

receive Individual Assistance

277

00:12:36,920 --> 00:12:40,960

from FEMA, your home or

apartment needs to be damaged

278

00:12:40,960 --> 00:12:43,520

or destroyed, that you have that proof.

279

00:12:43,520 --> 00:12:45,640

Which is why in past conversations, right,

280

00:12:45,640 --> 00:12:48,080

we've talked about taking

pictures of your home

281

00:12:48,080 --> 00:12:50,360

and the damage that you've incurred

282

00:12:50,360 --> 00:12:52,160

right after a disaster.

283

00:12:52,160 --> 00:12:55,880

Having your documentation of

your lease or your mortgage,

284

00:12:55,880 --> 00:12:58,360

and these types of pieces

are really important

285

00:12:58,360 --> 00:13:00,840

for this part of the application.

286

00:13:00,840 --> 00:13:03,360

So your home or apartment

was damaged or destroyed

287

00:13:03,360 --> 00:13:05,240

and you have proof of that,

288

00:13:05,240 --> 00:13:07,560

and you've filed an insurance claim.

289

00:13:07,560 --> 00:13:10,640

So you've contacted your

insurance if you have insurance,

290

00:13:10,640 --> 00:13:12,400

and you've let them know of what happened

291

00:13:12,400 --> 00:13:14,520

and you're going through that process

292

00:13:14,520 --> 00:13:18,080

that will be identified

with your insurance company.

293

00:13:18,080 --> 00:13:19,680

Whether that's renter's insurance

294

00:13:19,680 --> 00:13:22,640

or homeowner's insurance,

other types of insurance

295

00:13:22,640 --> 00:13:26,600

that may be related to

your property or home.

296

00:13:26,600 --> 00:13:28,080

And of course then you've met

297

00:13:28,080 --> 00:13:31,720

other criteria eligibility

for the application.

298

00:13:31,720 --> 00:13:34,680

And we'll get into some

of those other criteria

299

00:13:34,680 --> 00:13:37,080

that you need to meet

in order to be eligible

300

00:13:37,080 --> 00:13:38,600

for FEMA assistance.

301

00:13:41,520 --> 00:13:43,080

So next we're gonna jump into

302

00:13:43,080 --> 00:13:46,640

sort of an overview of

FEMA's programs and services.

303

00:13:46,640 --> 00:13:49,680

Just now we went over how we got to

304

00:13:49,680 --> 00:13:53,480

receive FEMA assistance

through the declaration process

305

00:13:53,480 --> 00:13:55,640

and now we're gonna

talk a little bit about

306

00:13:55,640 --> 00:13:57,520

FEMA's programs and services.

307

00:13:59,240 --> 00:14:01,360

As we mentioned, these

are the three programs

308

00:14:01,360 --> 00:14:04,080

that FEMA can enact for local

309

00:14:04,080 --> 00:14:06,680

and state governments and communities.

310

00:14:06,680 --> 00:14:08,760

As we talked about public assistance,

311

00:14:08,760 --> 00:14:11,000

which is mainly for government agencies

312

00:14:11,000 --> 00:14:16,000

like your local Lee County

Emergency Management Agency

313

00:14:16,120 --> 00:14:20,160

or your state, Florida State

Emergency Management Agency

314

00:14:20,160 --> 00:14:23,720

and other government related organizations

315

00:14:23,720 --> 00:14:26,280

as well as to help with infrastructure.

316

00:14:26,280 --> 00:14:29,120

So things that happen to our local roads

317

00:14:29,120 --> 00:14:31,840

and the bridges and damage

318

00:14:31,840 --> 00:14:34,880

that has happened in the local

community for the public.

319

00:14:34,880 --> 00:14:36,960

This program is meant to support

320

00:14:36,960 --> 00:14:40,760

those services and rebuilding efforts.

321

00:14:40,760 --> 00:14:42,600

Today as we mentioned,

we're gonna talk about

322

00:14:42,600 --> 00:14:43,880

individual assistance,

323

00:14:43,880 --> 00:14:46,640

which talks about

individuals and households.

324

00:14:47,840 --> 00:14:52,760

And Additionally, the Hazard

Mitigation Assistance Program,

325

00:14:52,760 --> 00:14:55,320

which focuses on preparedness programs

326

00:14:55,320 --> 00:14:59,680

for organizations, for

governments primarily

327

00:14:59,680 --> 00:15:01,720

and other related activities

328

00:15:01,720 --> 00:15:04,600

that are connected to preparedness

329

00:15:04,600 --> 00:15:08,440

and getting ready for a

disaster to mitigate risks.

330

00:15:08,440 --> 00:15:10,680

- Hazard mitigation could also be

331

00:15:12,000 --> 00:15:13,760

rising on stilts,

332

00:15:13,760 --> 00:15:17,360

a community on an Arrow Bank for example.

333

00:15:17,360 --> 00:15:19,600

So when Shaylin says the community,

334

00:15:19,600 --> 00:15:23,520

it could be a neighborhood

resilience activities,

335

00:15:23,520 --> 00:15:26,880

like I said, putting houses on stilts

336

00:15:26,880 --> 00:15:29,080

and then making them

accessible when need be.

337

00:15:31,600 --> 00:15:34,200

- And then just to share what FEMA says

338

00:15:34,200 --> 00:15:37,080

about their program of

Individual Assistance

339

00:15:37,080 --> 00:15:41,920

is individuals and household

program provides financial

340

00:15:41,920 --> 00:15:45,240

and direct services to

eligible individuals

341

00:15:45,240 --> 00:15:49,040

and households affected by a

disaster, who have underinsured

342

00:15:50,120 --> 00:15:55,120

or underinsured necessary

expenses and serious needs.

343

00:15:55,200 --> 00:15:57,480

And we'll talk about

what some of this means

344

00:15:57,480 --> 00:16:00,440

in a moment and throughout

today's presentation.

345

00:16:00,440 --> 00:16:03,080

But this is to just

demonstrate what FEMA says

346

00:16:03,080 --> 00:16:06,360

and how they describe the

Individual Assistance Program.

347

00:16:09,200 --> 00:16:11,760

Some of the services that

Individual Assistance

348

00:16:11,760 --> 00:16:15,440

provides to individuals

and households can include

349

00:16:15,440 --> 00:16:19,040

financial assistance, which

is one of the bigger pieces

350

00:16:19,040 --> 00:16:20,280

within this presentation.

351

00:16:20,280 --> 00:16:23,240

But of course that I think

we're almost familiar with

352

00:16:23,240 --> 00:16:26,760

when we think about FEMA

assistance after a disaster

353

00:16:26,760 --> 00:16:29,640

is that financial support, the $700

354

00:16:29,640 --> 00:16:31,400

that we talked about at the beginning,

355

00:16:31,400 --> 00:16:34,520

but also financial support

for rebuilding your home

356

00:16:34,520 --> 00:16:36,320

or pieces of your apartment

357

00:16:36,320 --> 00:16:39,120

or other personal property items

358

00:16:39,120 --> 00:16:42,080

that you may have lost or

were damaged in a disaster.

359

00:16:43,040 --> 00:16:45,240

Other services that Individual Assistance

360

00:16:45,240 --> 00:16:48,560

supports with is things

with temporary housing.

361

00:16:48,560 --> 00:16:50,200

We'll talk about some of those options,

362

00:16:50,200 --> 00:16:52,000

but folks may be familiar with

363

00:16:52,000 --> 00:16:56,640

the Transitional Shelter Program

364

00:16:56,640 --> 00:16:59,160

where you were able to go on a website,

365

00:16:59,160 --> 00:17:03,440

find a local hotel that was

participating in the program

366

00:17:03,440 --> 00:17:06,720

and be able to go to

those hotel rooms for free

367

00:17:06,720 --> 00:17:08,960

under FEMA assistance,

368

00:17:08,960 --> 00:17:11,480

as well as other related

housing assistance

369

00:17:11,480 --> 00:17:13,760

that they provide under this program.

370

00:17:14,960 --> 00:17:17,840

Other services such as crisis counseling

371

00:17:17,840 --> 00:17:19,520

and disaster case management

372

00:17:19,520 --> 00:17:22,680

can be implemented and legal services,

373

00:17:22,680 --> 00:17:25,600

and unemployment assistance

as some other examples

374

00:17:25,600 --> 00:17:28,640

that really is up to the governor

375

00:17:28,640 --> 00:17:32,480

to request these pieces to

be included in the package

376

00:17:32,480 --> 00:17:36,640

that is sent to the state

from the federal government.

377

00:17:36,640 --> 00:17:39,880

- And these are not the only services,

378

00:17:39,880 --> 00:17:42,560

these are just the FEMA

Individual Assistance.

379

00:17:42,560 --> 00:17:45,600

If you're familiar with SNAP,

380

00:17:45,600 --> 00:17:49,360

the Supplemental Nutrition

Assistance Program,

381

00:17:49,360 --> 00:17:51,520

well if you're on that or

you know someone on it,

382

00:17:51,520 --> 00:17:56,240

oftentimes after disaster,

the program DSNAP.

383

00:17:56,240 --> 00:18:00,280

So Disaster SNAP is activated

to support people in between

384

00:18:00,280 --> 00:18:02,640

'cause they know, whatever

you may have bought

385

00:18:02,640 --> 00:18:05,800

could have damaged with

no power or in the storm.

386

00:18:05,800 --> 00:18:10,040

Other programs are more

directed to housing

387

00:18:10,920 --> 00:18:14,960

like the Rush program and the CHIP program

388

00:18:14,960 --> 00:18:17,960

that Renee and the CIL Gulf Coast run.

389

00:18:17,960 --> 00:18:21,640

So again, these are focusing

on FEMAs Individual Assistance

390

00:18:21,640 --> 00:18:24,800

and don't forget that there's

another role of services

391

00:18:24,800 --> 00:18:26,800

that are not supported by FEMA directly.

392

00:18:28,080 --> 00:18:30,840

- This is Shaylin and

there are a lot of services

393

00:18:30,840 --> 00:18:33,320

I think we are all a bit familiar with

394

00:18:33,320 --> 00:18:35,480

even within your own experiences,

395

00:18:35,480 --> 00:18:38,240

but just generally in your local community

396

00:18:38,240 --> 00:18:39,720

beyond FEMA assistance.

397

00:18:39,720 --> 00:18:41,240

So it's a good thing to keep in mind

398

00:18:41,240 --> 00:18:43,880

that we are just focusing on FEMA today.

399

00:18:43,880 --> 00:18:45,400

But there's many other resources

400

00:18:45,400 --> 00:18:48,240

that I know we've touched upon

in past trainings as well.

401

00:18:50,120 --> 00:18:51,640

So some of the eligibility

402

00:18:51,640 --> 00:18:54,560

for FEMA's, Individual Assistance.

403

00:18:55,520 --> 00:18:57,320

As we've mentioned, Individual Assistance

404

00:18:57,320 --> 00:18:59,160

is for individuals and households

405

00:18:59,160 --> 00:19:02,560

who have sustained

losses due to a disaster.

406

00:19:02,560 --> 00:19:06,320

And one of the big pieces

of criteria for eligibility

407

00:19:06,320 --> 00:19:09,880

is being a qualified as it's written here,

408

00:19:09,880 --> 00:19:13,080

US citizen, non-citizen national,

409

00:19:13,080 --> 00:19:15,920

or a qualified quote unquote alien.

410

00:19:15,920 --> 00:19:17,320

We don't prefer these terms,

411

00:19:17,320 --> 00:19:19,120

we don't use these terms

at The Partnership,

412

00:19:19,120 --> 00:19:21,200

but this is the language that FEMA uses

413

00:19:21,200 --> 00:19:23,360

and is in statute by law.

414

00:19:24,480 --> 00:19:29,000

We also as additional

information around eligibility,

415

00:19:29,000 --> 00:19:32,240

FEMA must be able to verify

the applicant's identity.

416

00:19:32,240 --> 00:19:35,600

So you have to have

proof of your residency

417

00:19:35,600 --> 00:19:38,200

or your ID for instance to proove

418

00:19:38,200 --> 00:19:40,040

that you are who you say you are.

419

00:19:40,920 --> 00:19:43,520

The applicant has to use their insurance

420

00:19:43,520 --> 00:19:46,200

or other forms of disaster assistance

421

00:19:47,040 --> 00:19:50,600

before you know, requesting

or being eligible

422

00:19:50,600 --> 00:19:53,400

to receive FEMA assistance

423

00:19:53,400 --> 00:19:56,840

due to the disaster caused needs.

424

00:19:56,840 --> 00:19:59,480

And the applicant's necessary expenses

425

00:19:59,480 --> 00:20:00,720

and serious needs

426

00:20:00,720 --> 00:20:03,320

are directly caused by

a declared disaster.

427

00:20:03,320 --> 00:20:07,040

So the items that we are

saying were destroyed

428

00:20:07,040 --> 00:20:10,040

or damaged are directly

due to the disaster

429

00:20:10,040 --> 00:20:12,560

that you are applying for assistance from.

430

00:20:12,560 --> 00:20:15,680

- You could also have

losses as it's bolded.

431

00:20:15,680 --> 00:20:17,840

So if power goes out

432

00:20:17,840 --> 00:20:20,600

and you lose everything in your fridge,

433

00:20:20,600 --> 00:20:22,440

you could apply for FEMA for that.

434

00:20:23,600 --> 00:20:28,360

If you have equipment that was damaged.

435

00:20:28,360 --> 00:20:31,520

So it's not just a

structure but a wheelchair,

436

00:20:31,520 --> 00:20:32,320

all the things.

437

00:20:32,320 --> 00:20:35,720

Those are also items that are deemed

438

00:20:35,720 --> 00:20:37,160

for a FEMA application.

439

00:20:40,520 --> 00:20:43,400

- And then just again, we

are still in the section

440

00:20:43,400 --> 00:20:45,840

of what is existing within FEMA's

441

00:20:45,840 --> 00:20:48,240

Individual Assistance Program currently.

442

00:20:48,240 --> 00:20:51,760

And in a few moments we're

gonna jump into the changes,

443

00:20:51,760 --> 00:20:53,440

but still we are focused in on

444

00:20:53,440 --> 00:20:55,920

what is existing within the program

445

00:20:55,920 --> 00:21:00,320

and options that still are

provided even with the changes.

446

00:21:00,320 --> 00:21:02,840

So FEMA's individual disaster assistance

447

00:21:02,840 --> 00:21:06,080

includes sort of two

main types of support.

448

00:21:06,080 --> 00:21:09,080

One is the housing assistance

that we sort of touched upon,

449

00:21:09,080 --> 00:21:12,000

which breaks into either

financial assistance,

450

00:21:12,000 --> 00:21:15,160

things like lodging

expense, reimbursement,

451

00:21:15,160 --> 00:21:17,800

the Transitional Shelter

Assistance program

452

00:21:17,800 --> 00:21:20,080

that we described a few moments ago.

453

00:21:20,080 --> 00:21:23,680

Rental assistance, so funds for your rent

454

00:21:23,680 --> 00:21:26,200

and funds to support with home repair

455

00:21:27,200 --> 00:21:29,600

as well as then a different program

456

00:21:29,600 --> 00:21:30,880

under housing assistance,

457

00:21:30,880 --> 00:21:33,720

which is not as often utilized from FEMA

458

00:21:33,720 --> 00:21:38,000

and really depends on the

size and scale of a disaster

459

00:21:38,000 --> 00:21:40,200

of which this gets implemented.

460

00:21:40,200 --> 00:21:44,440

But also they have a Direct

Housing Assistance Program

461

00:21:44,440 --> 00:21:47,600

which has pieces like

a Direct Lease program

462

00:21:47,600 --> 00:21:51,120

and temporary housing

units that FEMA can deploy.

463

00:21:51,120 --> 00:21:52,640

I think in past disasters

464

00:21:52,640 --> 00:21:55,160

we've all heard about the FEMA trailers

465

00:21:55,160 --> 00:21:57,440

and this would be under that program

466

00:21:57,440 --> 00:21:59,720

of direct housing assistance.

467

00:21:59,720 --> 00:22:03,120

We at The Partnership are also

supporting colleagues in Maui

468

00:22:03,120 --> 00:22:07,640

following the wildfires that

happened last August of 2023.

469

00:22:07,640 --> 00:22:11,000

And they, since the size

and scale of the disaster

470

00:22:11,000 --> 00:22:13,640

is so immense and had

over thousands of people

471

00:22:13,640 --> 00:22:15,800

still in shelters right now,

472

00:22:15,800 --> 00:22:18,440

nearly nine months after the event.

473

00:22:20,240 --> 00:22:21,280

They are standing up

474

00:22:21,280 --> 00:22:23,520

this direct housing assistance program

475

00:22:23,520 --> 00:22:27,200

to be able to help folks get

into more housing options

476

00:22:27,200 --> 00:22:31,360

as quickly or quicker

than they are currently.

477

00:22:31,360 --> 00:22:33,600

So that program is a little bit different

478

00:22:33,600 --> 00:22:35,360

in terms of when it is utilized

479

00:22:35,360 --> 00:22:38,560

and how often it is utilized

in different localities,

480

00:22:38,560 --> 00:22:42,200

but it is still an option for

states to request from FEMA.

481

00:22:43,160 --> 00:22:45,560

And then the other disaster assistance

482

00:22:45,560 --> 00:22:49,680

under Individual

Assistance in this program

483

00:22:49,680 --> 00:22:54,120

that folks could be eligible

for is Other Needs Assistance.

484

00:22:54,120 --> 00:22:58,480

And this next slide touches

upon some of those examples,

485

00:22:58,480 --> 00:23:00,520

but this list could be a lot longer

486

00:23:00,520 --> 00:23:03,520

and broader in scope of what qualifies

487

00:23:03,520 --> 00:23:06,840

sort of as other needs that

you may assistance for,

488

00:23:06,840 --> 00:23:10,440

in reimbursement or repairing.

489

00:23:10,440 --> 00:23:12,200

So some of those examples could be

490

00:23:12,200 --> 00:23:15,440

your damaged household items, clothing,

491

00:23:15,440 --> 00:23:17,440

cleanup items that you need to buy

492

00:23:17,440 --> 00:23:19,320

in order to repair your home

493

00:23:19,320 --> 00:23:21,520

or clean up your home and the debris.

494

00:23:22,600 --> 00:23:26,000

Or tools or specialized

clothing that you may have lost

495

00:23:26,000 --> 00:23:29,040

or were damaged in the storm or disaster

496

00:23:29,040 --> 00:23:32,480

that were needed for

your job or employment.

497

00:23:32,480 --> 00:23:34,640

Some other examples of

Other Needs Assistance

498

00:23:34,640 --> 00:23:39,040

that could qualify are disaster

related childcare expenses.

499

00:23:39,040 --> 00:23:42,480

So say after a disaster you are not able

500

00:23:42,480 --> 00:23:46,880

to have your child go to

childcare as they were before

501

00:23:46,880 --> 00:23:50,040

or needing childcare that

you didn't need previously

502

00:23:50,040 --> 00:23:53,120

because you are not going

to work as you were.

503

00:23:53,120 --> 00:23:55,080

Those expenses could be reimbursed

504

00:23:55,080 --> 00:23:57,280

through FEMA's assistance.

505

00:23:57,280 --> 00:24:00,560

Similarly, if you have

disaster-related medical

506

00:24:00,560 --> 00:24:03,920

or dental expenses, so

something that maybe happened

507

00:24:03,920 --> 00:24:05,320

during the event that you needed

508

00:24:05,320 --> 00:24:07,800

to go see a doctor afterwards,

509

00:24:07,800 --> 00:24:10,920

or something that happens

because of the disaster

510

00:24:10,920 --> 00:24:13,440

and the length of time

that you haven't been able

511

00:24:13,440 --> 00:24:14,720

to see your doctor,

512

00:24:14,720 --> 00:24:18,880

or other related examples

along those lines could be

513

00:24:18,880 --> 00:24:21,480

disaster-related medical

and dental expenses

514

00:24:21,480 --> 00:24:24,120

that could be reimbursed

because of the disaster

515

00:24:24,120 --> 00:24:26,480

that occurred, and the impact that it had

516

00:24:26,480 --> 00:24:29,120

on your livelihood in those moments.

517

00:24:29,120 --> 00:24:30,800

And some additional examples

518

00:24:30,800 --> 00:24:32,960

of other needs assistance could be moving

519

00:24:32,960 --> 00:24:37,520

and storage expenses, or

damage to an essential vehicle.

520

00:24:37,520 --> 00:24:40,520

And I think a big one for us

in the disability community

521

00:24:40,520 --> 00:24:43,800

under the essential vehicle

is also, you know, folks

522

00:24:43,800 --> 00:24:46,880

that have wheelchair

accessible equipped vehicles

523

00:24:46,880 --> 00:24:48,920

or other modifications,

524

00:24:48,920 --> 00:24:51,000

they may be able to be eligible under

525

00:24:51,000 --> 00:24:53,240

Other Needs Assistance for reimbursement.

526

00:24:55,440 --> 00:24:57,840

This next piece is a little bit

527

00:24:57,840 --> 00:25:01,040

in the policy end of

pieces of all of this,

528

00:25:01,040 --> 00:25:02,840

but we think it's really important for us

529

00:25:02,840 --> 00:25:06,240

to just be aware of, as we are, you know,

530

00:25:06,240 --> 00:25:08,360

getting ready for the next disaster

531

00:25:08,360 --> 00:25:11,000

and when we may need to

apply for FEMA assistance.

532

00:25:11,000 --> 00:25:14,720

So we have recently at The

Partnership learned about this

533

00:25:14,720 --> 00:25:18,240

addition to FEMA's Individual Assistance

534

00:25:18,240 --> 00:25:20,840

under the Other Needs Assistance program

535

00:25:20,840 --> 00:25:22,680

that we sort of just talked upon.

536

00:25:22,680 --> 00:25:25,320

There is a list of items

and I have them on screen

537

00:25:25,320 --> 00:25:28,080

and I will verbally say them in a moment

538

00:25:28,080 --> 00:25:32,280

that have no financial

cap for for these items.

539

00:25:32,280 --> 00:25:33,880

So the previous items

540

00:25:33,880 --> 00:25:36,680

that we've talked about

including the housing program

541

00:25:36,680 --> 00:25:38,440

and the Other Needs Assistance,

542

00:25:38,440 --> 00:25:43,160

each program has a financial

cap that you cannot exceed

543

00:25:43,160 --> 00:25:44,200

when you are applying

544

00:25:44,200 --> 00:25:47,560

or being eligible for

financial assistance.

545

00:25:47,560 --> 00:25:51,480

And this year, each year that

cap changes based on congress,

546

00:25:51,480 --> 00:25:56,120

but this year that cap is $42,500.

547

00:25:56,120 --> 00:26:00,480

So if you have housing

repairs that reach $42,500,

548

00:26:01,640 --> 00:26:04,640

you could be eligible

up until that amount.

549

00:26:04,640 --> 00:26:07,520

Once you have reached that

amount or exceeded it,

550

00:26:07,520 --> 00:26:10,640

you may not be eligible

for further assistance

551

00:26:10,640 --> 00:26:12,880

because of that financial cap.

552

00:26:12,880 --> 00:26:15,920

Same goes for items under

Other Needs Assistance.

553

00:26:15,920 --> 00:26:19,040

It also has a separate bucket of monies

554

00:26:19,040 --> 00:26:22,320

with a cap of $42,500.

555

00:26:22,320 --> 00:26:24,560

So items that we just talked upon

556

00:26:24,560 --> 00:26:28,680

of disaster household items,

your childcare expenses,

557

00:26:28,680 --> 00:26:30,240

a vehicle repair,

558

00:26:30,240 --> 00:26:34,880

these items cannot exceed the $42,500 cap.

559

00:26:35,800 --> 00:26:37,920

Now the items that we have back on screen

560

00:26:37,920 --> 00:26:39,800

that say no financial cap

561

00:26:39,800 --> 00:26:43,880

for some personal property

accessibility items are,

562

00:26:43,880 --> 00:26:46,280

computer if you use it for communication

563

00:26:46,280 --> 00:26:48,600

or a person in your

household uses a computer

564

00:26:48,600 --> 00:26:50,280

for communication.

565

00:26:50,280 --> 00:26:52,400

A raised toilet seat,

566

00:26:52,400 --> 00:26:54,440

a bed that may be a hospital type

567

00:26:54,440 --> 00:26:56,240

or a customized type of bed.

568

00:26:57,080 --> 00:26:58,880

A washer that is front loading

569

00:26:58,880 --> 00:27:00,920

for people that may be using wheelchairs

570

00:27:00,920 --> 00:27:04,840

and needing that height or

people that may be smaller,

571

00:27:04,840 --> 00:27:07,080

shorter in stature as well.

572

00:27:07,960 --> 00:27:11,480

A refrigerator that is side

by side for ease of access

573

00:27:11,480 --> 00:27:14,200

and use a walker,

574

00:27:14,200 --> 00:27:18,160

a wheelchair, a shower chair.

575

00:27:18,160 --> 00:27:20,120

A smoke alarm that a specialty,

576

00:27:20,120 --> 00:27:22,440

especially for folks that may be deaf

577

00:27:22,440 --> 00:27:25,560

and needing a blinker, a smoke alarm

578

00:27:25,560 --> 00:27:29,960

or other types of modified

smoke alarm systems.

579

00:27:29,960 --> 00:27:34,960

And A TTY or TDY telephone

for communication access.

580

00:27:36,200 --> 00:27:39,800

These items, if you had

them before the disaster

581

00:27:39,800 --> 00:27:42,600

and they were damaged in the disaster,

582

00:27:42,600 --> 00:27:44,480

you would be eligible for

583

00:27:44,480 --> 00:27:48,000

without considering the financial cap

584

00:27:48,000 --> 00:27:51,200

that may be incurred with

the other items on your list

585

00:27:51,200 --> 00:27:54,280

of property and damage

that you've incurred.

586

00:27:54,280 --> 00:27:55,960

So if you have, for instance,

587

00:27:55,960 --> 00:27:58,760

we all know wheelchairs are not cheap,

588

00:27:58,760 --> 00:28:01,880

especially our specialized wheelchairs

589

00:28:01,880 --> 00:28:04,040

and customized wheelchairs.

590

00:28:04,040 --> 00:28:06,280

And say that we have a wheelchair

591

00:28:06,280 --> 00:28:10,000

that you are not able to get reimbursed

592

00:28:11,400 --> 00:28:15,280

or a replacement of

through your insurance,

593

00:28:15,280 --> 00:28:18,120

and you requested the reimbursement

594

00:28:18,120 --> 00:28:19,560

of the damage of your chair.

595

00:28:19,560 --> 00:28:22,640

You have a $50,000 wheelchair let's say

596

00:28:22,640 --> 00:28:24,240

because that is not unreasonable.

597

00:28:24,240 --> 00:28:26,440

It's oftentimes very close to the cost

598

00:28:26,440 --> 00:28:29,480

that wheelchairs customized

specialized cost.

599

00:28:30,320 --> 00:28:32,720

And you would not need to worry about

600

00:28:32,720 --> 00:28:35,480

having to fulfill that remaining amount

601

00:28:35,480 --> 00:28:38,640

between the 42,500 and the 50,000.

602

00:28:38,640 --> 00:28:40,040

You would be automatically able

603

00:28:40,040 --> 00:28:44,000

to get that wheelchair

reimbursement for the $50,000

604

00:28:44,000 --> 00:28:46,880

with of course all of

the needed documentation

605

00:28:46,880 --> 00:28:48,480

and eligibility requirements

606

00:28:48,480 --> 00:28:50,560

that we've talked about up till now.

607

00:28:50,560 --> 00:28:52,600

So that's why this part

is a tiny bit confusing

608

00:28:52,600 --> 00:28:55,880

but really important, especially

as we're all thinking about

609

00:28:55,880 --> 00:28:59,840

what our items are that

we need to be ready for,

610

00:28:59,840 --> 00:29:02,920

and items that we need

to be thinking about

611

00:29:02,920 --> 00:29:05,560

if they're damaged or lost in a disaster

612

00:29:05,560 --> 00:29:07,560

and how they get replaced and repaired.

613

00:29:10,760 --> 00:29:13,880

This next slide sort of touches

upon and just spells out

614

00:29:13,880 --> 00:29:17,240

what I just said about

the caps for the programs.

615

00:29:17,240 --> 00:29:21,680

So housing assistance

has a max of the 42,500.

616

00:29:21,680 --> 00:29:25,680

The other needs assistance

program also has a max of 42,500.

617

00:29:27,200 --> 00:29:29,880

And then we have that

list that we just showed

618

00:29:29,880 --> 00:29:34,880

of the uncapped items or

no financial cap items.

619

00:29:35,000 --> 00:29:38,160

And FEMA will reimburse

above the max amount

620

00:29:38,160 --> 00:29:41,720

if you're eligible for those

items that we've listed.

621

00:29:41,720 --> 00:29:44,880

And again, remember that those

items must have been owned

622

00:29:44,880 --> 00:29:47,520

by the applicant or household member

623

00:29:47,520 --> 00:29:50,440

prior to and damaged by the disaster

624

00:29:50,440 --> 00:29:51,920

in order to be eligible.

625

00:29:53,240 --> 00:29:55,960

- Many of you applied, you

mentioned at the beginning

626

00:29:55,960 --> 00:29:58,000

and none probably very likely,

627

00:29:58,000 --> 00:30:01,520

none of you saw 42,500.

628

00:30:01,520 --> 00:30:04,440

Rarely does anybody get the max.

629

00:30:05,280 --> 00:30:07,280

It is something that can be appealed

630

00:30:07,280 --> 00:30:08,880

if you demonstrate the need.

631

00:30:08,880 --> 00:30:10,280

But just to be clear,

632

00:30:10,280 --> 00:30:13,240

rarely does anyone get the max amounts.

633

00:30:14,640 --> 00:30:17,520

- Okay, so with that we

have spewed a lot at you

634

00:30:17,520 --> 00:30:20,720

and as I said, it's not as

fun as Melissa's training.

635

00:30:20,720 --> 00:30:23,080

We don't have fabulous prizes today,

636

00:30:23,080 --> 00:30:25,640

but we wanna hear if

you have any questions

637

00:30:25,640 --> 00:30:28,040

or feedback or reflections.

638

00:30:41,280 --> 00:30:43,360

I'm not seeing any questions in Zoom.

639

00:30:43,360 --> 00:30:45,120

Do we have any questions in person?

640

00:30:45,120 --> 00:30:46,760

You all are on mute by the way.

641

00:30:57,840 --> 00:30:59,000

I think I saw a hand up in person,

642

00:30:59,000 --> 00:31:00,480

but I just wanna make sure

643

00:31:00,480 --> 00:31:03,200

and Renee, you guys are on mute.

644

00:31:21,440 --> 00:31:24,280

We can circle back if you have questions

645

00:31:24,280 --> 00:31:26,080

or when you're able to come off mute,

646

00:31:26,080 --> 00:31:28,200

just pop in and let us know.

647

00:31:31,160 --> 00:31:33,400

See someone coming up

to this computer screen,

648

00:31:33,400 --> 00:31:35,280

so maybe I'll just pause for a moment.

649

00:31:41,400 --> 00:31:42,600

- I thought that.

650

00:31:42,600 --> 00:31:44,040

- Are we still...

- Can you hear me now?

651

00:31:44,040 --> 00:31:45,080

- Yes.

652

00:31:45,080 --> 00:31:47,640

- Okay, I have a question for you.

653

00:31:47,640 --> 00:31:50,280

I never had FEMA, so it's not for me,

654

00:31:50,280 --> 00:31:53,600

but it's for my mother that

been here for many, many years.

655

00:31:53,600 --> 00:31:56,600

FEMA came to take care to

(indistinct) her house.

656

00:31:56,600 --> 00:32:00,840

It was really damaged, but

nobody really help her.

657

00:32:00,840 --> 00:32:05,280

So I don't know what the

42,500 you're talking about.

658

00:32:05,280 --> 00:32:07,880

What the amount it was not that, you know,

659

00:32:07,880 --> 00:32:10,200

for the damages it was less than that.

660

00:32:10,200 --> 00:32:12,680

So I don't know what happened.

661

00:32:12,680 --> 00:32:15,000

But she never really got the help

662

00:32:15,000 --> 00:32:17,120

on the time of the hurricane (indistinct).

663

00:32:20,640 --> 00:32:21,920

- Thank you for mentioning that.

664

00:32:21,920 --> 00:32:25,320

And we do hear about this often

665

00:32:26,960 --> 00:32:31,480

sometimes as little as

marking the wrong box

666

00:32:31,480 --> 00:32:35,960

on a piece of paper, can shut

down the whole application.

667

00:32:35,960 --> 00:32:38,360

FEMA, if they do assessments,

668

00:32:38,360 --> 00:32:40,600

if you apply and they deny you,

669

00:32:40,600 --> 00:32:44,240

they will send a letter of appeal

670

00:32:44,240 --> 00:32:46,600

and we'll go over some

of the changes because

671

00:32:48,640 --> 00:32:52,760

before March 22nd of

this year, next slide.

672

00:32:54,040 --> 00:32:57,280

You only had a small window of time

673

00:32:57,280 --> 00:32:59,360

to appeal their decisions.

674

00:32:59,360 --> 00:33:01,200

And one of the changes

that we'll go over now

675

00:33:01,200 --> 00:33:05,720

for the next disaster declaration

is that they've extended

676

00:33:05,720 --> 00:33:09,320

the appeal process timeline

in situations like this.

677

00:33:09,320 --> 00:33:12,600

Really sorry that you and

your mom went through that,

678

00:33:12,600 --> 00:33:14,360

'cause it must be so much difficult

679

00:33:14,360 --> 00:33:17,080

to recover afterwards but-

680

00:33:17,080 --> 00:33:19,640

- She is 88 years old, you

know, I don't understand.

681

00:33:19,640 --> 00:33:21,760

And she worked for the Red Cross.

682

00:33:21,760 --> 00:33:24,840

She know all this nonsense

that happens in Florida.

683

00:33:24,840 --> 00:33:26,920

I'm from New York so I don't

know anything about it.

684

00:33:26,920 --> 00:33:28,400

I'm learning as we go at all.

685

00:33:28,400 --> 00:33:31,400

But you know, it's unbelievable

that she never got the help

686

00:33:31,400 --> 00:33:32,840

that she needed at that time.

687

00:33:34,480 --> 00:33:36,440

- Because that is awful.

688

00:33:36,440 --> 00:33:37,560

- I imagine so.

689

00:33:37,560 --> 00:33:38,840

But my nephew is the one

690

00:33:38,840 --> 00:33:41,360

who was helping her when we moved on.

691

00:33:42,680 --> 00:33:44,160

- Depends on what we have.

692

00:33:44,160 --> 00:33:47,160

But we'd have to look up the

FEMA ID number contact them.

693

00:33:47,160 --> 00:33:48,160

That's what (indistinct).

694

00:33:51,840 --> 00:33:56,840

- It would be late now to appeal a FEMA

695

00:33:56,960 --> 00:34:01,640

in Ian hurricane decision,

the two years almost now.

696

00:34:01,640 --> 00:34:04,840

But for the next disaster when you apply,

697

00:34:04,840 --> 00:34:09,080

keep an eye on that appeal

letter, they'll send it to you,

698

00:34:09,080 --> 00:34:10,200

go through the process.

699

00:34:10,200 --> 00:34:11,480

We, The Partnership, can help you

700

00:34:11,480 --> 00:34:14,360

and of course the CIL can also help you.

701

00:34:14,360 --> 00:34:19,240

And there will be Disaster

Recovery Centers, DRCs

702

00:34:19,240 --> 00:34:21,240

and that is another space that

703

00:34:22,120 --> 00:34:24,200

there will be FEMA folks

there in person to help you

704

00:34:24,200 --> 00:34:28,720

through applying and going

through the appeal process.

705

00:34:28,720 --> 00:34:31,120

And thank you for sharing and

I'm so sorry to hear that,

706

00:34:31,120 --> 00:34:33,760

that it went that way

for you and your mom.

707

00:34:33,760 --> 00:34:35,960

- Hello, my name is Natalie Clark.

708

00:34:35,960 --> 00:34:37,960

I'd like to ask a question please.

709

00:34:37,960 --> 00:34:39,240

- Please.

710

00:34:39,240 --> 00:34:41,960

- Okay, so I have a client who,

711

00:34:41,960 --> 00:34:44,760

there was a flood last year, April,

712

00:34:44,760 --> 00:34:46,760

I dunno if anyone remember the flood

713

00:34:46,760 --> 00:34:48,480

that took place in Fort Lauderdale

714

00:34:50,360 --> 00:34:52,640

around the 12th I think of April.

715

00:34:53,880 --> 00:34:56,680

She did get money back from FEMA

716

00:34:56,680 --> 00:34:59,120

but it was only for certain things.

717

00:34:59,120 --> 00:35:04,120

She didn't get money back

for personal items lost.

718

00:35:04,960 --> 00:35:06,480

Is it too late?

719

00:35:06,480 --> 00:35:07,560

I'm just listening to you

720

00:35:07,560 --> 00:35:11,960

and I'm just remembering

that I think they did say

721

00:35:11,960 --> 00:35:13,880

if we had to appeal, but we didn't.

722

00:35:16,760 --> 00:35:19,120

Is it too late to appeal?

723

00:35:19,120 --> 00:35:20,720

- It would be now.

- Yeah.

724

00:35:20,720 --> 00:35:23,040

- It has to be like 30 days.

725

00:35:23,040 --> 00:35:25,520

But the next disaster

726

00:35:25,520 --> 00:35:29,360

and we'll go change, the

appeal process is extending.

727

00:35:29,360 --> 00:35:30,440

So.

- Okay.

728

00:35:30,440 --> 00:35:33,040

- So sadly it's too late now

729

00:35:33,040 --> 00:35:36,480

'cause it's like 30

days, sometimes 45 days.

730

00:35:36,480 --> 00:35:39,400

But, it is one of the changes

731

00:35:39,400 --> 00:35:42,280

'cause it's been recognized

that it is oppressive

732

00:35:42,280 --> 00:35:44,600

to put these short appeal times

733

00:35:44,600 --> 00:35:47,160

when people are going

through such difficult times.

734

00:35:47,160 --> 00:35:48,040

- Yes.

735

00:35:48,040 --> 00:35:50,960

- And even if you do get an amount

736

00:35:50,960 --> 00:35:53,240

you can appeal for more so.

737

00:35:53,240 --> 00:35:54,600

- Right.

- So yeah.

738

00:35:55,440 --> 00:35:56,280

- And this is all new.

739

00:35:56,280 --> 00:35:57,560

This is all new to us.

740

00:35:57,560 --> 00:35:58,360

All new to her.

741

00:35:58,360 --> 00:36:01,960

So looking at that 42,500 boy,

742

00:36:01,960 --> 00:36:04,080

that would've been good

back then (laughs).

743

00:36:05,280 --> 00:36:07,400

- And that's why we

educate on the fact that

744

00:36:07,400 --> 00:36:08,480

there is that cap,

745

00:36:08,480 --> 00:36:10,880

because oftentimes people don't know

746

00:36:10,880 --> 00:36:13,760

that there is that amount

that is available for you

747

00:36:13,760 --> 00:36:16,160

and so that you can appeal those decisions

748

00:36:16,160 --> 00:36:19,760

and say, "Hey, no, I need

more, and I know you got more."

749

00:36:19,760 --> 00:36:20,800

- Yes, right.

750

00:36:20,800 --> 00:36:22,640

Well now I know (laughs).

751

00:36:22,640 --> 00:36:24,400

Thank you very much.

752

00:36:24,400 --> 00:36:25,680

- Thank you.

753

00:36:25,680 --> 00:36:26,520

All right.

754

00:36:26,520 --> 00:36:29,240

Any other questions before we move on?

755

00:36:29,240 --> 00:36:30,560

- Yeah, I got one.

756

00:36:30,560 --> 00:36:31,400

- Yeah.

757

00:36:32,720 --> 00:36:35,200

- I had a guy come out

758

00:36:35,200 --> 00:36:38,360

and I did everything I was supposed to,

759

00:36:39,840 --> 00:36:43,720

I even lost a tooth

from a piece of my fence

760

00:36:43,720 --> 00:36:45,200

that smacked me in the face.

761

00:36:47,600 --> 00:36:51,880

But then the military guy that came out,

762

00:36:51,880 --> 00:36:55,400

you know, he kinda had like a caveat

763

00:36:55,400 --> 00:36:57,320

to each thing I complained about.

764

00:36:57,320 --> 00:36:59,680

"Well it's gotta be, you know,

765

00:36:59,680 --> 00:37:01,360

Like it had to have happened

766

00:37:01,360 --> 00:37:04,800

during the middle of the

storm or something like that.

767

00:37:04,800 --> 00:37:09,800

And then also my insurance

company went out,

768

00:37:10,160 --> 00:37:15,080

you know, up and left, went

outta business, whatever.

769

00:37:15,080 --> 00:37:18,920

And they still never helped me.

770

00:37:21,760 --> 00:37:26,760

And I went to that tent,

geez, probably 30 times.

771

00:37:27,880 --> 00:37:31,160

And then they told me they

were gonna gimme an assistant

772

00:37:32,080 --> 00:37:34,280

and they never did.

773

00:37:34,280 --> 00:37:35,640

So then I called 'em back later

774

00:37:35,640 --> 00:37:37,840

and said, "You never

gave me an assistance."

775

00:37:38,720 --> 00:37:42,800

And he was like, "Well, too late."

776

00:37:42,800 --> 00:37:47,480

So he started giving me,

you know, numbers to like,

777

00:37:47,480 --> 00:37:50,560

you know, goodwill and this,

that the other, you know?

778

00:37:51,480 --> 00:37:56,280

And I don't know, I just

thought that was odd.

779

00:37:58,880 --> 00:38:00,240

- That sounds odd.

780

00:38:01,640 --> 00:38:06,520

And we've known of people

that were homeowners

781

00:38:06,520 --> 00:38:11,520

and they, because the Ian

destroyed their household.

782

00:38:13,200 --> 00:38:17,760

They said, "I'm homeless",

and they were just denied.

783

00:38:17,760 --> 00:38:19,360

So, and it's not right, right?

784

00:38:19,360 --> 00:38:21,080

'Cause they are not homeless.

785

00:38:22,800 --> 00:38:24,640

They had to own a house

786

00:38:24,640 --> 00:38:27,960

and FEMA does not provide

services to people

787

00:38:27,960 --> 00:38:31,840

who were experiencing a

houselessness before a disaster,

788

00:38:31,840 --> 00:38:34,640

just as a caveat, which

is not your situation.

789

00:38:34,640 --> 00:38:38,360

But that is why appealing

790

00:38:38,360 --> 00:38:41,640

and if you see a problem

contacting the CIL

791

00:38:41,640 --> 00:38:43,920

also The Partnership, it's critical

792

00:38:43,920 --> 00:38:48,640

because they will do things like this

793

00:38:48,640 --> 00:38:52,040

that ultimately hurt us

for the next disaster.

794

00:38:52,920 --> 00:38:54,040

Thank you for sharing.

795

00:38:55,040 --> 00:38:55,840

- My name is Darlene.

796

00:38:55,840 --> 00:38:57,800

I have a question.

797

00:38:57,800 --> 00:38:58,640

- Yes.

798

00:38:58,640 --> 00:38:59,840

- And can you hear me?

799

00:38:59,840 --> 00:39:00,720

- Yes.

800

00:39:00,720 --> 00:39:03,440

- Okay, I just wanna clarify something

801

00:39:03,440 --> 00:39:06,800

because what I'm hearing, are you saying,

802

00:39:06,800 --> 00:39:10,640

so if you do an application

with FEMA, okay.

803

00:39:10,640 --> 00:39:15,240

And then whatever the decision

is, you only have 30 days

804

00:39:15,240 --> 00:39:19,360

to reply to a denial

805

00:39:19,360 --> 00:39:22,960

or a refusal or anything like that.

806

00:39:22,960 --> 00:39:26,760

You only have 30 days on any given.

807

00:39:26,760 --> 00:39:29,200

It could be food, it could be housing,

808

00:39:29,200 --> 00:39:31,800

it could be this, that or the other.

809

00:39:31,800 --> 00:39:33,600

You only have 30 days.

810

00:39:34,920 --> 00:39:36,160

- So that was that.

811

00:39:36,160 --> 00:39:38,760

And that is prior, and I

was checking right now,

812

00:39:38,760 --> 00:39:42,000

it was 60 days, but the FEMA reform

813

00:39:42,000 --> 00:39:46,040

that we're about to go into

the changes, changes this.

814

00:39:46,040 --> 00:39:48,240

So that's how it used to be.

815

00:39:48,240 --> 00:39:52,240

And any disaster

declaration after March 22nd

816

00:39:52,240 --> 00:39:55,520

does change and extends the appeal time.

817

00:39:55,520 --> 00:39:57,800

And we're gonna go into that in a moment.

818

00:39:57,800 --> 00:39:59,840

- Wait a minute, the appeal time.

819

00:39:59,840 --> 00:40:00,920

- Yes.

820

00:40:00,920 --> 00:40:03,320

- So you have 30 day, you got,

821

00:40:03,320 --> 00:40:07,880

you do the application,

you're in a major disaster.

822

00:40:07,880 --> 00:40:12,680

You just lost your everything

and you got 30 days

823

00:40:12,680 --> 00:40:15,200

and then you expect people

824

00:40:15,200 --> 00:40:18,560

to come in and appeal immediately

825

00:40:18,560 --> 00:40:20,200

after those 30 days,

826

00:40:20,200 --> 00:40:23,040

that half the time we

didn't even get mail.

827

00:40:24,160 --> 00:40:26,840

So we had no electric.

828

00:40:26,840 --> 00:40:27,680

- Yep.

829

00:40:27,680 --> 00:40:30,920

So, not me, but FEMA, just to be clear,

830

00:40:30,920 --> 00:40:33,760

- But that's what I'm saying.

831

00:40:33,760 --> 00:40:35,080

How do they expect

832

00:40:36,800 --> 00:40:41,520

people who just lost everything.

833

00:40:41,520 --> 00:40:45,120

How do they expect them to do this?

834

00:40:46,280 --> 00:40:49,120

Like no wonder FEMA's got all the money

835

00:40:49,120 --> 00:40:50,800

because they're denying everybody

836

00:40:50,800 --> 00:40:54,080

because nobody can come

and claim anything.

837

00:40:55,160 --> 00:40:56,760

I mean come on,

838

00:40:56,760 --> 00:41:00,920

I mean let's put the, you

know, the cards on the table.

839

00:41:00,920 --> 00:41:01,720

- Yes.

840

00:41:02,720 --> 00:41:04,640

It's exactly as you're explaining it.

841

00:41:06,800 --> 00:41:08,840

It is discriminatory.

842

00:41:08,840 --> 00:41:10,560

It is hurtful,

843

00:41:10,560 --> 00:41:12,600

where you're going through

this traumatic experience.

844

00:41:12,600 --> 00:41:14,120

- I know.

845

00:41:14,120 --> 00:41:19,120

- Which is one of the reasons

why they have now extended it.

846

00:41:19,880 --> 00:41:22,520

And that's how it was, it was wrong,

847

00:41:22,520 --> 00:41:24,440

and they're trying to make it better.

848

00:41:26,480 --> 00:41:30,040

- Hard enough because we just had Ian

849

00:41:30,040 --> 00:41:33,560

and we had Irma and all these other storms

850

00:41:33,560 --> 00:41:38,320

and these poor people in our counties

851

00:41:38,320 --> 00:41:41,160

and stuff that are doing without

852

00:41:42,280 --> 00:41:45,680

and it's just a shame, it's just a shame.

853

00:41:45,680 --> 00:41:47,760

- I mean, after Ian,

854

00:41:47,760 --> 00:41:51,400

I helped, I spent about

a year helping you.

855

00:41:51,400 --> 00:41:52,560

- Well I mean you did.

856

00:41:52,560 --> 00:41:53,360

- No, no-

857

00:41:53,360 --> 00:41:55,040

- I mean, you know, I'm just saying.

858

00:41:55,040 --> 00:41:56,280

- No, lemme finish.

859

00:41:56,280 --> 00:41:59,720

FEMA has specialists in the office

860

00:41:59,720 --> 00:42:01,400

on facility integrating,

861

00:42:02,280 --> 00:42:05,400

and I personally saw them

help hundreds of people.

862

00:42:05,400 --> 00:42:07,200

- They're supposed to give some helpers.

863

00:42:07,200 --> 00:42:11,920

- With housing, help

with hotel assistance.

864

00:42:11,920 --> 00:42:16,760

- Yeah, but when you call or

you go to these tent sites

865

00:42:16,760 --> 00:42:20,440

and they have the trailer

sites and all that stuff.

866

00:42:20,440 --> 00:42:21,440

It is it-

867

00:42:21,440 --> 00:42:24,000

- Well but I mean that the process.

868

00:42:24,000 --> 00:42:24,960

- So guys if you don't mind-

869

00:42:24,960 --> 00:42:26,960

- Don't have to go there.

870

00:42:26,960 --> 00:42:27,960

- Hey folks, folks.

871

00:42:27,960 --> 00:42:30,200

- The rules.

- Of course, yeah.

872

00:42:30,200 --> 00:42:31,080

- I mean.

873

00:42:31,080 --> 00:42:32,160

- Renee.

874

00:42:32,160 --> 00:42:33,000

- That's-

875

00:42:33,000 --> 00:42:34,040

- Name not here.

876

00:42:34,040 --> 00:42:39,040

- Okay, so it would be great

if for time's sake also

877

00:42:39,040 --> 00:42:41,240

if we can go into the changes

878

00:42:41,240 --> 00:42:43,760

and we can also talk about

the problems at the end.

879

00:42:43,760 --> 00:42:44,880

- Yeah.

880

00:42:44,880 --> 00:42:48,920

(speakers speaking over each other)

881

00:42:48,920 --> 00:42:49,960

- All right.

882

00:42:49,960 --> 00:42:52,000

- I have a quick question.

883

00:42:54,840 --> 00:42:58,960

It was back, you said on the,

884

00:42:58,960 --> 00:43:03,680

there's a website that

you can find hotel rooms.

885

00:43:05,160 --> 00:43:08,640

I wasn't aware that was one

of the things, you know, like

886

00:43:08,640 --> 00:43:13,480

before Hurricane Ian we evacuated to Miami

887

00:43:13,480 --> 00:43:16,400

because of my disability we

knew that we'd need power

888

00:43:16,400 --> 00:43:20,120

and sure enough the power

was out for a long time.

889

00:43:20,120 --> 00:43:23,960

But then I got the, you know,

890

00:43:23,960 --> 00:43:28,120

we heard applied for the 700, we got that.

891

00:43:28,120 --> 00:43:30,400

But then FEMA said

892

00:43:30,400 --> 00:43:34,400

that anything like they

can only do one award

893

00:43:34,400 --> 00:43:36,880

per dates of time.

894

00:43:36,880 --> 00:43:41,120

So by me taking the $700,

895

00:43:41,120 --> 00:43:44,160

I couldn't get the hotel reimbursement

896

00:43:44,160 --> 00:43:46,760

for the few days that we evacuated

897

00:43:46,760 --> 00:43:48,320

or like the generator.

898

00:43:48,320 --> 00:43:51,320

You know, like they

said you can only apply

899

00:43:51,320 --> 00:43:55,880

for one thing on a series of dates.

900

00:43:55,880 --> 00:43:59,760

And then when I tried

to ask more information

901

00:43:59,760 --> 00:44:01,400

it never really got clear.

902

00:44:01,400 --> 00:44:03,840

Do you guys know anything about that?

903

00:44:03,840 --> 00:44:04,880

- We do and we're going

904

00:44:04,880 --> 00:44:07,360

to go into exactly those changes next.

905

00:44:08,320 --> 00:44:09,880

- Okay, thanks

- Of course.

906

00:44:09,880 --> 00:44:12,960

- All right, for sake of time

we're gonna move us along,

907

00:44:12,960 --> 00:44:15,320

keep your questions, jot 'em down

908

00:44:15,320 --> 00:44:17,240

so we can make sure we get them addressed

909

00:44:17,240 --> 00:44:18,480

as well if you need to.

910

00:44:19,480 --> 00:44:21,560

So some of the changes that are effective,

911

00:44:21,560 --> 00:44:26,560

again this is as of March 22nd, 2024.

912

00:44:26,560 --> 00:44:30,160

So as of March of this

year and moving forward.

913

00:44:30,160 --> 00:44:32,600

So this is not retroactive,

914

00:44:32,600 --> 00:44:37,200

this does not go back to

Hurricane Ian or other disasters.

915

00:44:37,200 --> 00:44:40,240

Just to be clear, this

is for moving forward.

916

00:44:40,240 --> 00:44:43,560

So when we see a hurricane this summer

917

00:44:43,560 --> 00:44:45,960

that gets a federal disaster declaration,

918

00:44:45,960 --> 00:44:48,600

we will be able to see

these changes in real time

919

00:44:48,600 --> 00:44:50,160

and you all will be able to tell us

920

00:44:50,160 --> 00:44:53,720

what is working and what is

not, 'cause we need to hear it.

921

00:44:53,720 --> 00:44:55,960

So some of the things that have changed

922

00:44:55,960 --> 00:45:00,560

is some updates to the

area where people apply,

923

00:45:00,560 --> 00:45:03,600

which is disasterassistance.gov.

924

00:45:03,600 --> 00:45:05,960

This is one of two websites

that we're gonna talk about.

925

00:45:05,960 --> 00:45:07,880

The second one we'll get to

926

00:45:07,880 --> 00:45:09,680

as we were just talking about

927

00:45:09,680 --> 00:45:12,920

with the hotel sheltering assistance.

928

00:45:12,920 --> 00:45:16,200

Some of the changes to

disasterassistance.gov

929

00:45:16,200 --> 00:45:20,000

is redesigning and

reimagining the website,

930

00:45:20,000 --> 00:45:22,440

so it looks and feels more inviting

931

00:45:22,440 --> 00:45:24,680

and welcoming and user friendly.

932

00:45:24,680 --> 00:45:27,080

Having a faster application process

933

00:45:27,080 --> 00:45:29,480

which some of the other changes will help

934

00:45:29,480 --> 00:45:33,280

and demonstrate that

faster application process.

935

00:45:33,280 --> 00:45:35,480

Having a website that

is easier to navigate.

936

00:45:35,480 --> 00:45:38,120

And this is where when

folks are actually applying

937

00:45:38,120 --> 00:45:39,600

for the next one,

938

00:45:39,600 --> 00:45:41,200

we would love to hear if these things

939

00:45:41,200 --> 00:45:44,480

are actually working for

folks and in the community.

940

00:45:45,440 --> 00:45:46,600

You should also be able to,

941

00:45:46,600 --> 00:45:48,800

as you're applying

through the application,

942

00:45:48,800 --> 00:45:51,600

be able to see your progress

as you're going along.

943

00:45:51,600 --> 00:45:53,840

So it should say, you know 50% complete,

944

00:45:53,840 --> 00:45:57,280

25% to go, something along those lines.

945

00:45:57,280 --> 00:46:00,320

And it will also collect

individualized information

946

00:46:00,320 --> 00:46:01,640

and keep that handy,

947

00:46:01,640 --> 00:46:04,480

so it'll keep folks' information stored

948

00:46:04,480 --> 00:46:06,320

in that portal location.

949

00:46:06,320 --> 00:46:08,360

And all of this is expected to reduce

950

00:46:08,360 --> 00:46:11,600

the registration time by more than 15%.

951

00:46:11,600 --> 00:46:14,360

And if anyone knows that

registering either online

952

00:46:14,360 --> 00:46:17,720

or on the phone, different

ways can be time consuming.

953

00:46:17,720 --> 00:46:20,360

So hopefully these changes will indeed

954

00:46:20,360 --> 00:46:22,400

make that time a bit shorter.

955

00:46:23,600 --> 00:46:26,000

Some changes to the other website

956

00:46:26,000 --> 00:46:27,760

that we're gonna touch upon just briefly

957

00:46:27,760 --> 00:46:30,720

is the transitional

sheltering assistance website,

958

00:46:30,720 --> 00:46:32,280

which is where we were talking about

959

00:46:32,280 --> 00:46:34,760

where hotels may be listed,

960

00:46:34,760 --> 00:46:38,120

and folks can either try

to access those hotel rooms

961

00:46:38,120 --> 00:46:41,280

or other FEMA assistance that is provided.

962

00:46:41,280 --> 00:46:43,480

And again, I just wanna reemphasize

963

00:46:43,480 --> 00:46:46,480

that this is for once

the disaster is declared.

964

00:46:46,480 --> 00:46:50,400

So you won't see this program

enacted before a disaster.

965

00:46:50,400 --> 00:46:52,760

So you won't be able to go

sign up for a hotel room

966

00:46:52,760 --> 00:46:54,680

before the hurricane happens,

967

00:46:54,680 --> 00:46:56,000

it would be after the fact

968

00:46:56,000 --> 00:46:59,480

once you are eligible for that assistance.

969

00:46:59,480 --> 00:47:03,640

But all of this to say is the

website where you would apply

970

00:47:03,640 --> 00:47:07,760

or look for these hotel

rooms was very old,

971

00:47:07,760 --> 00:47:12,320

very clunky and not the

most accessible place to go.

972

00:47:12,320 --> 00:47:15,120

So hopefully with these

changes and improvements

973

00:47:15,120 --> 00:47:17,680

we will have a more

streamlined booking process

974

00:47:17,680 --> 00:47:19,640

for hotel lodging.

975

00:47:19,640 --> 00:47:21,320

You will be able to have direct contact

976

00:47:21,320 --> 00:47:22,840

with participating hotels,

977

00:47:22,840 --> 00:47:24,280

which has always been problematic,

978

00:47:24,280 --> 00:47:26,600

especially for folks that need

979

00:47:26,600 --> 00:47:28,640

wheelchair accessible hotel rooms

980

00:47:28,640 --> 00:47:31,440

and confirming that information.

981

00:47:31,440 --> 00:47:33,920

You'll also have access to photos,

982

00:47:33,920 --> 00:47:37,440

and user-friendly filter

features in order to find

983

00:47:37,440 --> 00:47:39,920

the type of hotel that

hopefully will meet your needs

984

00:47:39,920 --> 00:47:42,480

that is participating in the program.

985

00:47:42,480 --> 00:47:45,560

And overall improved mobile experience.

986

00:47:45,560 --> 00:47:48,440

So for folks, especially

as we know in a disaster

987

00:47:48,440 --> 00:47:52,040

after a disaster, hopefully

you have your phone with you.

988

00:47:52,040 --> 00:47:55,320

Usually it's the only type

of device that you may have.

989

00:47:55,320 --> 00:47:57,080

And so that application process

990

00:47:57,080 --> 00:48:00,520

on the phone use should be improved.

991

00:48:00,520 --> 00:48:02,840

I'm gonna keep running through

these, so keep your questions

992

00:48:02,840 --> 00:48:05,240

and we're gonna get to them at the end.

993

00:48:05,240 --> 00:48:08,360

So some additional changes is hopefully,

994

00:48:08,360 --> 00:48:11,240

which will help improve

the application process

995

00:48:11,240 --> 00:48:14,000

and timing is simplifying the application

996

00:48:14,000 --> 00:48:15,840

and appeals process,

997

00:48:15,840 --> 00:48:18,960

by removing barriers

for late applications.

998

00:48:18,960 --> 00:48:22,640

A lot of times people were

having to hand write their note

999

00:48:22,640 --> 00:48:25,960

as to why their application

was late and dated

1000

00:48:25,960 --> 00:48:27,320

and all these other pieces

1001

00:48:27,320 --> 00:48:30,600

that were becoming very

cumbersome and a lot of barriers

1002

00:48:30,600 --> 00:48:32,560

especially for people with disabilities.

1003

00:48:32,560 --> 00:48:34,640

But also of course for everybody

1004

00:48:34,640 --> 00:48:37,800

that is dealing with a

disaster in their lives.

1005

00:48:37,800 --> 00:48:40,720

And streamlining the

temporary housing assistance

1006

00:48:40,720 --> 00:48:44,000

application as we sort of

talked about the website design

1007

00:48:44,000 --> 00:48:46,320

but also the application in itself.

1008

00:48:46,320 --> 00:48:48,320

And all of this is through reducing

1009

00:48:48,320 --> 00:48:52,240

the documentation requirements

and some of that red tape,

1010

00:48:52,240 --> 00:48:54,840

all the documents, all

the copies of your things

1011

00:48:54,840 --> 00:48:58,640

that you may need right afterwards

that often we do not have

1012

00:48:58,640 --> 00:49:00,360

will be sort of eliminated

1013

00:49:00,360 --> 00:49:03,280

or at least some of those

will be able to be moved

1014

00:49:03,280 --> 00:49:06,440

till a later time if

needed, as for example.

1015

00:49:08,040 --> 00:49:10,960

Another piece of

simplifying the application

1016

00:49:10,960 --> 00:49:15,960

and appeals process is the

appeals process in itself

1017

00:49:16,280 --> 00:49:20,240

for survivors who wish to

appeal FEMA's decision,

1018

00:49:20,240 --> 00:49:23,720

of their eligibility

do not need to provide

1019

00:49:23,720 --> 00:49:26,760

a written signed appeal letter

1020

00:49:26,760 --> 00:49:28,440

to support the documentation,

1021

00:49:28,440 --> 00:49:30,800

which before was a big barrier

1022

00:49:30,800 --> 00:49:35,160

where people had to physically

write down their appeal needs

1023

00:49:35,160 --> 00:49:36,400

and the date.

1024

00:49:36,400 --> 00:49:38,120

And for some people with disabilities

1025

00:49:38,120 --> 00:49:39,280

that's just not feasible,

1026

00:49:39,280 --> 00:49:43,000

for others it's just not doable

in a disaster afterwards.

1027

00:49:43,000 --> 00:49:45,240

So this piece of the appeal process

1028

00:49:45,240 --> 00:49:47,960

will hopefully streamline

that process generally

1029

00:49:47,960 --> 00:49:51,200

but also hopefully help people

who are making those appeals.

1030

00:49:53,160 --> 00:49:57,440

Some changes as well to

add to all of this is

1031

00:49:57,440 --> 00:50:00,880

that we, and this one we

find is a really big one

1032

00:50:00,880 --> 00:50:03,000

because it makes a big difference

1033

00:50:03,000 --> 00:50:04,480

and for folks in the in-person,

1034

00:50:04,480 --> 00:50:05,320

I'm just gonna mute you

1035

00:50:05,320 --> 00:50:07,360

'cause I'm getting some background noise.

1036

00:50:08,720 --> 00:50:10,880

So the biggest thing that we think,

1037

00:50:10,880 --> 00:50:12,360

one of the biggest things is that

1038

00:50:12,360 --> 00:50:14,920

you no longer need to apply or be denied

1039

00:50:14,920 --> 00:50:16,960

through the small business administration

1040

00:50:16,960 --> 00:50:19,720

before receiving FEMA assistance.

1041

00:50:19,720 --> 00:50:21,840

So for those of you that raised

your hand at the beginning,

1042

00:50:21,840 --> 00:50:24,600

if you remember after Hurricane Ian

1043

00:50:24,600 --> 00:50:27,400

or when you applied for FEMA assistance

1044

00:50:27,400 --> 00:50:30,720

that you had to go through the

small business administration

1045

00:50:30,720 --> 00:50:33,720

and submit an application, even though

1046

00:50:33,720 --> 00:50:37,240

you one, didn't need a

loan or didn't want a loan

1047

00:50:37,240 --> 00:50:38,880

and you didn't want to go through

1048

00:50:38,880 --> 00:50:41,320

the small business administration,

1049

00:50:41,320 --> 00:50:43,640

but those were all

pieces that were required

1050

00:50:43,640 --> 00:50:46,240

up until now in order to continue on

1051

00:50:46,240 --> 00:50:48,320

to the FEMA application.

1052

00:50:48,320 --> 00:50:50,800

It's never really made a

whole lot of sense to people.

1053

00:50:50,800 --> 00:50:52,720

I don't think it even made sense to FEMA.

1054

00:50:52,720 --> 00:50:55,400

And so now we have seen that change

1055

00:50:55,400 --> 00:50:58,160

where before you had to apply to qualify

1056

00:50:58,160 --> 00:50:59,960

and now you only have to apply

1057

00:50:59,960 --> 00:51:01,880

to the small business administration

1058

00:51:01,880 --> 00:51:05,480

if you actually have a small

business and need a loan

1059

00:51:05,480 --> 00:51:08,320

and all other applicants

can apply directly

1060

00:51:08,320 --> 00:51:11,080

for FEMA assistance as

you would think of it

1061

00:51:11,080 --> 00:51:13,760

when you think of applying

to us for assistance.

1062

00:51:13,760 --> 00:51:16,160

So that is a big win for everybody

1063

00:51:16,160 --> 00:51:19,520

and really takes away some of the barriers

1064

00:51:19,520 --> 00:51:20,440

folks have been facing

1065

00:51:20,440 --> 00:51:22,680

and just submitting an application.

1066

00:51:24,480 --> 00:51:28,560

This next one is also

a a big deal as well.

1067

00:51:28,560 --> 00:51:29,840

This is where at the beginning

1068

00:51:29,840 --> 00:51:32,240

when we were talking about that $700

1069

00:51:32,240 --> 00:51:35,040

that folks received from FEMA,

1070

00:51:35,040 --> 00:51:37,400

this program or this piece of the program

1071

00:51:37,400 --> 00:51:40,640

was something that states

your governor in particular

1072

00:51:40,640 --> 00:51:45,200

has to request, when

requesting FEMA assistance.

1073

00:51:45,200 --> 00:51:47,720

So all of those pieces we

talked about at the beginning

1074

00:51:47,720 --> 00:51:49,840

of the different programs under FEMA,

1075

00:51:49,840 --> 00:51:51,720

and then the other services

1076

00:51:51,720 --> 00:51:55,280

under FEMA's Individual

Assistance, this was one of them,

1077

00:51:55,280 --> 00:51:56,760

where it used to be called

1078

00:51:56,760 --> 00:51:59,720

or is now called Serious Needs Assistance.

1079

00:51:59,720 --> 00:52:03,320

It before had a different name

of Critical Needs Assistance.

1080

00:52:03,320 --> 00:52:07,520

And so states had to request

that in order to receive it.

1081

00:52:07,520 --> 00:52:09,680

But now with the changes

1082

00:52:09,680 --> 00:52:13,080

that will automatically be

included in a state's package

1083

00:52:13,080 --> 00:52:15,280

or territories package when they request

1084

00:52:15,280 --> 00:52:17,320

a presidentially declared disaster.

1085

00:52:17,320 --> 00:52:21,840

So now all survivors under

that declaration that occurs

1086

00:52:21,840 --> 00:52:23,480

will be automatically eligible

1087

00:52:23,480 --> 00:52:26,720

for the $750 cash assistance.

1088

00:52:26,720 --> 00:52:29,800

And this is another number of dollars

1089

00:52:29,800 --> 00:52:33,960

that does change per year

based on congress as well.

1090

00:52:33,960 --> 00:52:35,720

So last year we saw 700,

1091

00:52:35,720 --> 00:52:39,640

this year we're seeing

750 cash assistance.

1092

00:52:39,640 --> 00:52:41,880

- And receiving this moving forward

1093

00:52:41,880 --> 00:52:45,600

should not affect you

receiving other FEMA services.

1094

00:52:45,600 --> 00:52:49,480

If it does, let us know so we

can support you through it,

1095

00:52:49,480 --> 00:52:51,680

but it should not affect

you moving forward.

1096

00:52:53,360 --> 00:52:55,520

- The other pieces that have changed

1097

00:52:55,520 --> 00:52:59,320

is the expanding

definition of habitability,

1098

00:52:59,320 --> 00:53:02,240

which means FEMA is

simplifying its definition

1099

00:53:02,240 --> 00:53:05,600

of habitability to broaden the eligibility

1100

00:53:05,600 --> 00:53:09,680

to include repairs to homes

with preexisting conditions.

1101

00:53:09,680 --> 00:53:12,200

So what this means is before the reforms

1102

00:53:12,200 --> 00:53:14,680

you were only eligible for reimbursement

1103

00:53:14,680 --> 00:53:17,840

related to damage caused by the disaster,

1104

00:53:17,840 --> 00:53:22,160

not prior damage that you

had to an area of your house.

1105

00:53:22,160 --> 00:53:26,000

So say before hurricane

hits you had a leaky roof.

1106

00:53:26,840 --> 00:53:30,960

Now after the disaster, the

leaky roof is much worse

1107

00:53:30,960 --> 00:53:34,440

but the damage of the

leaky roof was not caused

1108

00:53:34,440 --> 00:53:38,200

by the disaster itself because

it was already a problem

1109

00:53:38,200 --> 00:53:42,120

before the disaster, that leaky

roof could now be eligible

1110

00:53:42,120 --> 00:53:43,920

for reimbursement assistance,

1111

00:53:43,920 --> 00:53:46,160

whereas, before it would not have been

1112

00:53:46,160 --> 00:53:47,360

and that would've been a cost

1113

00:53:47,360 --> 00:53:50,400

out of somebody's personal expenses.

1114

00:53:51,440 --> 00:53:53,960

That is another big piece

certainly as you know

1115

00:53:53,960 --> 00:53:56,680

we see with different

levels of people's housing

1116

00:53:56,680 --> 00:53:59,400

and wanting to stay in

their housing options

1117

00:53:59,400 --> 00:54:00,440

as much as possible.

1118

00:54:00,440 --> 00:54:04,480

And this also gives some

additional support for survivors

1119

00:54:04,480 --> 00:54:07,080

beyond just what was damaged in the storm.

1120

00:54:08,640 --> 00:54:10,080

Another piece that has changed

1121

00:54:10,080 --> 00:54:12,440

is helping underinsured survivors

1122

00:54:12,440 --> 00:54:15,360

by streamlining insurance-related rules

1123

00:54:15,360 --> 00:54:18,320

to help survivors who do not

receive enough assistance

1124

00:54:18,320 --> 00:54:22,080

from their insurance companies

to cover rebuilding costs.

1125

00:54:22,080 --> 00:54:23,760

So a lot of times we are seeing

1126

00:54:23,760 --> 00:54:25,720

once insurance helps somebody,

1127

00:54:25,720 --> 00:54:27,640

a lot of times FEMA won't come back

1128

00:54:27,640 --> 00:54:31,360

and support additional costs

that insurance may not cover

1129

00:54:31,360 --> 00:54:33,840

or other related expenses.

1130

00:54:34,840 --> 00:54:38,000

So before, if a survivor

received that cap amount

1131

00:54:38,000 --> 00:54:42,200

that we've talked about in

the past few slides of 42,500,

1132

00:54:42,200 --> 00:54:44,040

from their insurance company,

1133

00:54:44,040 --> 00:54:45,880

a household was then ineligible

1134

00:54:45,880 --> 00:54:48,600

to receive additional

assistance from FEMA.

1135

00:54:48,600 --> 00:54:50,360

However, now with the reforms,

1136

00:54:50,360 --> 00:54:52,800

there is additional assistance available

1137

00:54:53,680 --> 00:54:56,760

to the 42,500 cap to cover costs

1138

00:54:56,760 --> 00:54:58,880

that insurance doesn't cover,

1139

00:54:58,880 --> 00:55:02,120

including things like deductibles

and underinsured losses.

1140

00:55:02,120 --> 00:55:04,640

So maybe insurance covered

some of your losses

1141

00:55:04,640 --> 00:55:07,600

but not the whole amount, FEMA

could maybe come and support

1142

00:55:07,600 --> 00:55:09,440

some of those additional expenses.

1143

00:55:12,080 --> 00:55:16,160

Then also talking about

Displacement Assistance.

1144

00:55:16,160 --> 00:55:18,960

This is something that is new as well,

1145

00:55:18,960 --> 00:55:22,160

which provides survivors

with some upfront funds

1146

00:55:22,160 --> 00:55:25,640

in addition to some of the

other funds we've talked about,

1147

00:55:25,640 --> 00:55:29,000

to assist with immediate

housing options of your choice,

1148

00:55:29,000 --> 00:55:31,320

such as costs associated with staying

1149

00:55:31,320 --> 00:55:33,240

with friends or family,

1150

00:55:33,240 --> 00:55:36,040

until you may be able

to find a rental option

1151

00:55:36,040 --> 00:55:39,640

or find a longer term housing

option for your recovery.

1152

00:55:39,640 --> 00:55:41,960

- This is a total new program,

1153

00:55:41,960 --> 00:55:43,960

so we need to see it in action

1154

00:55:43,960 --> 00:55:46,160

and seeing how it does not work

1155

00:55:46,160 --> 00:55:48,080

and communicate that to FEMA.

1156

00:55:48,080 --> 00:55:51,200

So this is new, nobody has tried it.

1157

00:55:51,200 --> 00:55:55,040

This is just rolling out,

it's being tested in Oklahoma,

1158

00:55:55,040 --> 00:55:56,800

and we're not seeing enough data yet

1159

00:55:56,800 --> 00:55:58,520

to say it's how it's going.

1160

00:55:58,520 --> 00:56:01,760

But keep it in mind and if

it does not work for you,

1161

00:56:01,760 --> 00:56:03,080

let us know to support you.

1162

00:56:04,920 --> 00:56:07,840

- And just to add to what this looks like,

1163

00:56:07,840 --> 00:56:10,640

before the initial rent assistance

1164

00:56:10,640 --> 00:56:12,880

that was provided was specific to rent.

1165

00:56:12,880 --> 00:56:15,160

So you had to prove that you spent

1166

00:56:15,160 --> 00:56:17,760

your funds on rent assistance,

1167

00:56:17,760 --> 00:56:20,480

not other housing-related expenses

1168

00:56:20,480 --> 00:56:23,080

in order to request additional support

1169

00:56:23,080 --> 00:56:24,680

for rental assistance.

1170

00:56:24,680 --> 00:56:27,080

However, now there is

this additional support

1171

00:56:27,080 --> 00:56:29,760

that we're talking about

this displacement assistance

1172

00:56:29,760 --> 00:56:32,720

for immediate cash, for housing purposes,

1173

00:56:32,720 --> 00:56:35,840

which creates more options

for survivors to pick from

1174

00:56:35,840 --> 00:56:39,360

as folks are going through their recovery.

1175

00:56:39,360 --> 00:56:42,680

and survivors are able to just

make an additional request

1176

00:56:42,680 --> 00:56:45,320

of assistance through the FEMA helpline,

1177

00:56:45,320 --> 00:56:47,720

not having to prove you've spent

1178

00:56:47,720 --> 00:56:50,480

that funds on the rent, or other rent.

1179

00:56:51,880 --> 00:56:54,560

Now this is the big piece

that we saved for last

1180

00:56:54,560 --> 00:56:56,520

because it is an important piece

1181

00:56:56,520 --> 00:56:59,760

and really is specific to

people with disabilities.

1182

00:56:59,760 --> 00:57:04,400

This is new, which is

disability-related accessibility items

1183

00:57:04,400 --> 00:57:07,920

for survivors with disabilities,

that can use FEMA funding

1184

00:57:07,920 --> 00:57:11,080

to make certain accessibility improvements

1185

00:57:11,080 --> 00:57:14,120

that they did not have

before the disaster.

1186

00:57:14,120 --> 00:57:17,240

So before, you are only eligible for items

1187

00:57:17,240 --> 00:57:20,320

or property that was

damaged by the disaster.

1188

00:57:20,320 --> 00:57:23,960

That's literally everything

we've talked about until now.

1189

00:57:23,960 --> 00:57:26,000

However, under the reforms,

1190

00:57:26,000 --> 00:57:29,880

if you did not have these three items

1191

00:57:29,880 --> 00:57:33,600

before the disaster, you

may be eligible for them.

1192

00:57:33,600 --> 00:57:38,440

And those items are an

exterior ramp, grab bars,

1193

00:57:38,440 --> 00:57:41,720

that you may use in the

bathroom, for example,

1194

00:57:41,720 --> 00:57:43,160

and paved pathways.

1195

00:57:43,160 --> 00:57:46,480

So maybe the gravel outside needs paved,

1196

00:57:46,480 --> 00:57:48,880

for example, of a paved pathway.

1197

00:57:48,880 --> 00:57:52,600

These again are three items

that you could be eligible for

1198

00:57:52,600 --> 00:57:56,360

if you did not have them

before the disaster.

1199

00:57:56,360 --> 00:57:59,720

Everything else you have to

have had before the disaster

1200

00:57:59,720 --> 00:58:02,720

and had to have been

damaged by the disaster.

1201

00:58:02,720 --> 00:58:06,760

These three items under this

reform would be new things

1202

00:58:06,760 --> 00:58:08,280

that you could be eligible for

1203

00:58:08,280 --> 00:58:10,880

that you did not have before the disaster.

1204

00:58:10,880 --> 00:58:12,480

And then of course were not damaged

1205

00:58:12,480 --> 00:58:14,560

because you did not have them.

1206

00:58:14,560 --> 00:58:16,760

This is pretty big in our opinion,

1207

00:58:16,760 --> 00:58:20,000

although it's not encompassing

of all the different types

1208

00:58:20,000 --> 00:58:22,560

of disabilities that may need these types

1209

00:58:22,560 --> 00:58:25,840

of accommodations or

additional accommodations.

1210

00:58:25,840 --> 00:58:30,240

But to add to these pieces,

this is related to people

1211

00:58:30,240 --> 00:58:32,280

with disabilities who

had their disabilities

1212

00:58:32,280 --> 00:58:33,920

prior to the disaster,

1213

00:58:33,920 --> 00:58:37,080

as well as people who maybe

acquired their disabilities

1214

00:58:37,080 --> 00:58:39,400

during or due to a disaster.

1215

00:58:40,560 --> 00:58:43,800

So encompassing all folks

of people with disabilities

1216

00:58:43,800 --> 00:58:48,800

and identifying that as

well within these reforms.

1217

00:58:49,040 --> 00:58:50,440

And then as we were talking about,

1218

00:58:50,440 --> 00:58:52,680

and I'm seeing that we're

getting short on time,

1219

00:58:52,680 --> 00:58:54,640

we are supposed to have

this to one hour today,

1220

00:58:54,640 --> 00:58:56,120

but now that I'm seeing the time,

1221

00:58:56,120 --> 00:58:58,680

we probably should have

extended a little bit more.

1222

00:59:00,120 --> 00:59:01,520

But we wanted to just see

1223

00:59:01,520 --> 00:59:03,640

if anyone had any other reflections

1224

00:59:03,640 --> 00:59:06,600

of other items that should be listed,

1225

00:59:06,600 --> 00:59:09,280

especially if we're thinking about folks

1226

00:59:09,280 --> 00:59:13,160

that maybe did not have a

disability before the disaster

1227

00:59:13,160 --> 00:59:15,000

and now have a disability,

1228

00:59:15,000 --> 00:59:19,360

and what other items, household

personal property items

1229

00:59:19,360 --> 00:59:22,560

should be added to this

list of just three items

1230

00:59:22,560 --> 00:59:25,960

of exterior ramps, grab

bars and paved pathways.

1231

00:59:29,040 --> 00:59:31,640

Maybe we can come back to that question

1232

00:59:31,640 --> 00:59:33,240

as folks can ponder on it.

1233

00:59:33,240 --> 00:59:36,680

I'm gonna keep going

through some of the slides,

1234

00:59:36,680 --> 00:59:40,360

and we'll come back to this

if you have other thoughts.

1235

00:59:40,360 --> 00:59:42,080

One thing I'll add to this is that

1236

00:59:42,080 --> 00:59:46,960

FEMA is requesting public

comment on these reforms

1237

00:59:46,960 --> 00:59:51,320

and that is open until

July 22nd of this year.

1238

00:59:51,320 --> 00:59:54,400

We at The Partnership are

crafting template comments

1239

00:59:54,400 --> 00:59:59,360

for community members to

use and edit to your liking.

1240

00:59:59,360 --> 01:00:02,600

And this is a big section

that we will be focusing on

1241

01:00:02,600 --> 01:00:05,120

of other items that really

should be incorporated

1242

01:00:05,120 --> 01:00:07,520

beyond these three things.

1243

01:00:07,520 --> 01:00:10,120

So if you have other thoughts,

please send them our way.

1244

01:00:10,120 --> 01:00:12,280

I'm gonna pass the question

slide for right now,

1245

01:00:12,280 --> 01:00:14,640

but we'll circle back in a moment.

1246

01:00:14,640 --> 01:00:16,760

I just wanna touch upon actually

1247

01:00:16,760 --> 01:00:20,320

how we apply for FEMA

assistance once the time comes.

1248

01:00:21,160 --> 01:00:25,400

And there are mainly sort

of big three main ways

1249

01:00:25,400 --> 01:00:28,880

but also an additional one

if disaster recovery centers

1250

01:00:28,880 --> 01:00:30,320

are open in your area.

1251

01:00:30,320 --> 01:00:33,040

So one is you can apply online,

1252

01:00:33,040 --> 01:00:35,040

through disasterassistance.gov

1253

01:00:35,040 --> 01:00:36,800

and of course that is all linked here

1254

01:00:36,800 --> 01:00:38,240

in these slides for you.

1255

01:00:39,200 --> 01:00:41,120

You can apply through FEMA's helpline

1256

01:00:41,120 --> 01:00:45,680

and that phone number is

listed (800) 621-3362.

1257

01:00:48,080 --> 01:00:51,080

And for folks that may

use video relay services

1258

01:00:51,080 --> 01:00:53,600

or caption telephone or other service,

1259

01:00:53,600 --> 01:00:57,320

you can give FEMA your

number for that service

1260

01:00:57,320 --> 01:00:59,560

when contacting the helpline.

1261

01:00:59,560 --> 01:01:02,320

Another way that you can

apply is through the FEMA app

1262

01:01:02,320 --> 01:01:07,080

that you can download on your

phone or iPad or other device.

1263

01:01:07,080 --> 01:01:09,800

And the FEMA app has a

lot of other cool features

1264

01:01:09,800 --> 01:01:10,680

within it as well,

1265

01:01:10,680 --> 01:01:13,880

like alerts and notifications

that you can sign up for

1266

01:01:13,880 --> 01:01:16,240

and other useful information.

1267

01:01:16,240 --> 01:01:19,640

And another way is through

when they are stood up,

1268

01:01:19,640 --> 01:01:21,800

FEMA, Disaster Recovery Centers.

1269

01:01:21,800 --> 01:01:24,440

We often see this right after a disaster.

1270

01:01:24,440 --> 01:01:26,360

Sometimes it may be confusing with

1271

01:01:26,360 --> 01:01:29,240

if it is a shelter or a recovery center.

1272

01:01:29,240 --> 01:01:33,120

And these are centers really

resource centers for people

1273

01:01:33,120 --> 01:01:36,880

and survivors to access information,

1274

01:01:36,880 --> 01:01:39,440

apply for FEMA in person if needed,

1275

01:01:39,440 --> 01:01:42,720

ask for assistance and

those other types of things.

1276

01:01:42,720 --> 01:01:43,960

So these are ways to apply

1277

01:01:43,960 --> 01:01:46,920

for FEMA Disaster Assistance

when the time comes.

1278

01:01:48,040 --> 01:01:51,760

And we wanted to share something

else that is coming soon,

1279

01:01:51,760 --> 01:01:54,320

which is not under the FEMA reforms,

1280

01:01:54,320 --> 01:01:56,480

but still really important, and on topic,

1281

01:01:56,480 --> 01:01:59,400

which is a FEMA Accessible Communication

1282

01:01:59,400 --> 01:02:04,040

Survivor Support Helpline,

which is quite a mouthful,

1283

01:02:04,040 --> 01:02:07,120

which will become the

American Sign Language

1284

01:02:07,120 --> 01:02:09,800

and Captioning equivalent

of the FEMA helpline.

1285

01:02:09,800 --> 01:02:12,720

So more to come on that support as well

1286

01:02:12,720 --> 01:02:14,960

so that folks don't have to provide

1287

01:02:14,960 --> 01:02:17,360

their VRS phone number to FEMA.

1288

01:02:17,360 --> 01:02:19,640

You would be able to contact the helpline

1289

01:02:19,640 --> 01:02:23,720

using American Sign Language

or captioning as folks need to.

1290

01:02:23,720 --> 01:02:25,720

And as that becomes available

1291

01:02:25,720 --> 01:02:28,400

and once it's active, we'll

be sure to let folks know.

1292

01:02:30,320 --> 01:02:32,680

I'm gonna come back to the

question slide in a moment,

1293

01:02:32,680 --> 01:02:34,160

but I just wanted to let folks know

1294

01:02:34,160 --> 01:02:36,680

that we do have some

resources here listed for you.

1295

01:02:36,680 --> 01:02:39,440

Some of them are repetitive

from other trainings

1296

01:02:39,440 --> 01:02:42,360

that have been provided,

but are a good resource.

1297

01:02:42,360 --> 01:02:45,160

Of course, the Center for

Independent Living of Gulf Coast

1298

01:02:45,160 --> 01:02:47,240

as your go-to support.

1299

01:02:47,240 --> 01:02:49,080

You also have Disability Rights Florida

1300

01:02:49,080 --> 01:02:51,840

for additional legal support needs.

1301

01:02:51,840 --> 01:02:55,520

You have your American Red

Cross, Central Florida region

1302

01:02:55,520 --> 01:02:58,280

to support with other

disaster-related programs

1303

01:02:58,280 --> 01:03:01,080

and services that we were

talking about as well.

1304

01:03:01,080 --> 01:03:03,560

As well as 211 to connect you

1305

01:03:03,560 --> 01:03:06,080

with other supports and resources.

1306

01:03:06,080 --> 01:03:08,400

And as always, The Partnerships disability

1307

01:03:08,400 --> 01:03:11,840

and disaster hotline is always

available to support folks

1308

01:03:11,840 --> 01:03:13,800

through all levels of the application

1309

01:03:13,800 --> 01:03:16,760

and through all phases of a disaster.

1310

01:03:16,760 --> 01:03:19,960

So we are always available

as a support and resource,

1311

01:03:19,960 --> 01:03:22,760

and as I've mentioned in past trainings,

1312

01:03:22,760 --> 01:03:24,640

we also utilize our colleagues

1313

01:03:24,640 --> 01:03:26,080

at Centers for Independent Living

1314

01:03:26,080 --> 01:03:29,680

as a first go-to resource for the hotline.

1315

01:03:29,680 --> 01:03:32,080

And lastly, I just linked a resource

1316

01:03:32,080 --> 01:03:33,920

that you have seen in

other trainings as well,

1317

01:03:33,920 --> 01:03:36,760

which is how to file a

civil rights complaint

1318

01:03:36,760 --> 01:03:39,480

for when and they do happen

1319

01:03:39,480 --> 01:03:42,480

when our civil rights are violated

1320

01:03:42,480 --> 01:03:44,240

and we are being discriminated against

1321

01:03:44,240 --> 01:03:45,800

as people with disabilities.

1322

01:03:45,800 --> 01:03:48,960

We have a legal recourse

and actions that we can take

1323

01:03:48,960 --> 01:03:51,440

through filing civil rights complaints

1324

01:03:51,440 --> 01:03:52,760

and working with colleagues

1325

01:03:52,760 --> 01:03:55,280

like Disability Rights Florida and others.

1326

01:03:57,600 --> 01:04:00,840

I know we are short on time

and we ran through a lot

1327

01:04:00,840 --> 01:04:03,240

and it was a lot of content,

1328

01:04:03,240 --> 01:04:05,120

but we'll pause for a moment

1329

01:04:05,120 --> 01:04:08,480

and see if there's any

questions that we can address

1330

01:04:08,480 --> 01:04:11,160

in these few short moments together.

1331

01:04:27,880 --> 01:04:30,200

- I have a question.

1332

01:04:30,200 --> 01:04:31,000

- Please.

1333

01:04:32,000 --> 01:04:35,640

- With the exterior ramps,

1334

01:04:35,640 --> 01:04:39,200

grab bars and paved pathways.

1335

01:04:39,200 --> 01:04:43,280

So that's not retroactive

1336

01:04:43,280 --> 01:04:47,080

like our yard really got destroyed.

1337

01:04:47,080 --> 01:04:52,080

It's very unlevelled, you

know, we lost so many trees,

1338

01:04:52,320 --> 01:04:56,480

it's not really safe for me

to, you know, walk around

1339

01:04:56,480 --> 01:04:59,000

because of how uneven the ground is.

1340

01:04:59,960 --> 01:05:02,800

Would that just be moving forward

1341

01:05:02,800 --> 01:05:04,760

or is that something I could try

1342

01:05:04,760 --> 01:05:08,520

to pursue back from the damage from Ian?

1343

01:05:08,520 --> 01:05:11,240

- All of the reforms

pieces that we talked about

1344

01:05:11,240 --> 01:05:13,880

from that started at slide where it said

1345

01:05:13,880 --> 01:05:18,440

as of March 22nd, 2024

that is all moving forward.

1346

01:05:18,440 --> 01:05:23,440

Nothing is retroactive,

unfortunately, sorry.

1347

01:05:39,560 --> 01:05:40,760

So, and then just to add,

1348

01:05:40,760 --> 01:05:43,640

but this is still all after March 22nd

1349

01:05:43,640 --> 01:05:45,800

to your question, if there was,

1350

01:05:45,800 --> 01:05:49,280

it's sort of going upon

the habitability of area

1351

01:05:49,280 --> 01:05:51,320

where if you had an area of your home

1352

01:05:51,320 --> 01:05:55,040

that was damaged prior to the disaster,

1353

01:05:55,040 --> 01:05:58,800

that could be eligible

for reimbursement support

1354

01:05:58,800 --> 01:06:00,440

even though it may not have been

1355

01:06:00,440 --> 01:06:02,480

the damage caused by a disaster,

1356

01:06:02,480 --> 01:06:05,040

but that's a little bit

different to your question,

1357

01:06:05,960 --> 01:06:09,600

but it's about as close

as we get to retroactive.

1358

01:06:09,600 --> 01:06:10,960

- Thank you so much.

1359

01:06:10,960 --> 01:06:12,840

- Okay, I'd like to ask a question.

1360

01:06:12,840 --> 01:06:14,240

- Absolutely.

1361

01:06:14,240 --> 01:06:16,160

- I'd like to ask a question.

1362

01:06:17,280 --> 01:06:18,120

- Please.

1363

01:06:18,120 --> 01:06:20,360

- If we have a disaster,

1364

01:06:20,360 --> 01:06:23,120

you have to relocate to a hotel,

1365

01:06:24,240 --> 01:06:27,920

the chances that you get a hotel is very,

1366

01:06:27,920 --> 01:06:30,760

I mean it depends on how many, you know.

1367

01:06:33,120 --> 01:06:35,640

The people with disabilities,

1368

01:06:35,640 --> 01:06:38,440

do they get special first come?

1369

01:06:38,440 --> 01:06:41,880

Is it a hotel arrangement,

first come, first serve?

1370

01:06:43,120 --> 01:06:44,480

There other places I know,

1371

01:06:44,480 --> 01:06:49,360

you know, churches and

schools and all of that.

1372

01:06:49,360 --> 01:06:51,280

Now for our people,

1373

01:06:53,880 --> 01:06:57,520

do we have to apply like beforehand

1374

01:06:57,520 --> 01:07:00,240

or just in case of a disaster

1375

01:07:00,240 --> 01:07:01,840

or just in case we had to relocate?

1376

01:07:01,840 --> 01:07:05,080

Because for the flood last year,

1377

01:07:05,080 --> 01:07:06,640

we had to go upstairs (laughs).

1378

01:07:08,200 --> 01:07:12,200

You know, the neighbor let us in upstairs.

1379

01:07:12,200 --> 01:07:14,360

And that was just a blessing there

1380

01:07:14,360 --> 01:07:17,240

because we were not able to go to a hotel.

1381

01:07:18,560 --> 01:07:21,560

The water was too high.

1382

01:07:21,560 --> 01:07:24,520

The cars were, you know, not working.

1383

01:07:24,520 --> 01:07:29,520

So how is it that we can actually

1384

01:07:30,200 --> 01:07:35,200

be sure that the people

with disabilities are able

1385

01:07:36,520 --> 01:07:38,600

to be safe at all?

1386

01:07:38,600 --> 01:07:39,440

You know.

1387

01:07:40,560 --> 01:07:42,560

- That's a good question, Natalie.

1388

01:07:42,560 --> 01:07:43,880

It's a good question.

1389

01:07:43,880 --> 01:07:47,600

And unfortunately you cannot apply to FEMA

1390

01:07:47,600 --> 01:07:49,800

before a disaster.

1391

01:07:49,800 --> 01:07:51,440

There's no way to, you know, preemptively

1392

01:07:51,440 --> 01:07:53,240

sort of give them your information.

1393

01:07:54,120 --> 01:07:55,000

You could certainly try,

1394

01:07:55,000 --> 01:07:56,400

but I don't think that it'll work

1395

01:07:56,400 --> 01:07:58,560

in the way that we would like it to.

1396

01:07:58,560 --> 01:08:01,840

Because it needs to have that

federal disaster declaration

1397

01:08:01,840 --> 01:08:04,880

where also then it is

identifying which counties

1398

01:08:04,880 --> 01:08:07,320

in the state are being declared

1399

01:08:07,320 --> 01:08:09,000

and are receiving that assistance.

1400

01:08:09,000 --> 01:08:11,720

'Cause oftentimes it's not

gonna be the whole state,

1401

01:08:11,720 --> 01:08:13,560

'cause oftentimes you

don't see a hurricane

1402

01:08:13,560 --> 01:08:15,880

like impacting the entire state.

1403

01:08:15,880 --> 01:08:17,120

- Right.

1404

01:08:17,120 --> 01:08:18,680

- But so, you know,

there's certainly events

1405

01:08:18,680 --> 01:08:21,120

where that does occur and

where there are statewide,

1406

01:08:21,120 --> 01:08:25,080

but there's still that level

of county identification.

1407

01:08:25,080 --> 01:08:28,040

So another way to sort of think

about your question though

1408

01:08:28,040 --> 01:08:32,000

is talking about other

resources in your community,

1409

01:08:32,000 --> 01:08:34,760

and things like when a

disaster is about to occur.

1410

01:08:34,760 --> 01:08:37,280

I know an activity that

CIL of Gulf Coast does

1411

01:08:37,280 --> 01:08:39,320

is reaching out to all of your consumers

1412

01:08:39,320 --> 01:08:42,440

and community members,

checking in if folks are okay,

1413

01:08:42,440 --> 01:08:45,200

if they need support,

and what kind of support.

1414

01:08:45,200 --> 01:08:47,360

And then working with

folks in your community

1415

01:08:47,360 --> 01:08:50,600

like Red Cross or other

relief organizations

1416

01:08:50,600 --> 01:08:52,440

to help meet those needs.

1417

01:08:52,440 --> 01:08:53,880

I think one of the biggest things too

1418

01:08:53,880 --> 01:08:56,080

is when you know a disaster is occurring

1419

01:08:56,080 --> 01:08:57,440

or about to happen,

1420

01:08:57,440 --> 01:09:00,040

finding out what those local resources are

1421

01:09:00,040 --> 01:09:01,120

that are being stood up.

1422

01:09:01,120 --> 01:09:02,840

So what are those local shelters

1423

01:09:02,840 --> 01:09:05,320

in the community to point people to?

1424

01:09:05,320 --> 01:09:07,200

What are some of the distribution sites,

1425

01:09:07,200 --> 01:09:08,600

if those are being set up,

1426

01:09:08,600 --> 01:09:10,800

some of those localized resources

1427

01:09:10,800 --> 01:09:12,280

that you may not know about

1428

01:09:12,280 --> 01:09:14,960

until an event is actually occurring,

1429

01:09:14,960 --> 01:09:18,240

are some of those on the

spot sort of information

1430

01:09:18,240 --> 01:09:19,480

that you need to gather up

1431

01:09:19,480 --> 01:09:21,840

and spread out throughout the community

1432

01:09:21,840 --> 01:09:24,200

- Yes, because what I'm

trying to say as well

1433

01:09:24,200 --> 01:09:28,040

is that at the moment,

1434

01:09:28,040 --> 01:09:30,520

at that time when the water was coming in,

1435

01:09:30,520 --> 01:09:33,560

I mean this is very important and serious,

1436

01:09:33,560 --> 01:09:37,520

because what if the neighbor

upstairs did not let us in?

1437

01:09:37,520 --> 01:09:39,240

We were not able to drive,

1438

01:09:39,240 --> 01:09:42,480

the water level was high, we were stuck.

1439

01:09:42,480 --> 01:09:46,440

So how would we be able to go

1440

01:09:46,440 --> 01:09:51,440

to our place of rescue, a hotel?

1441

01:09:51,800 --> 01:09:54,680

You know, we were not

able, so what do we do?

1442

01:09:54,680 --> 01:09:56,680

I know it's a hard question for you,

1443

01:09:56,680 --> 01:10:00,320

but I would like other

people to say something,

1444

01:10:00,320 --> 01:10:03,840

because I had to think, I was on the job

1445

01:10:03,840 --> 01:10:05,480

when the disaster happened.

1446

01:10:05,480 --> 01:10:09,720

I had to help my client

and her four children

1447

01:10:10,680 --> 01:10:11,760

move upstairs.

1448

01:10:11,760 --> 01:10:15,760

I mean, what if we were

not able to go upstairs?

1449

01:10:15,760 --> 01:10:16,720

We were stuck.

1450

01:10:16,720 --> 01:10:18,960

- I would like to answer,

can I say something?

1451

01:10:18,960 --> 01:10:20,480

- Yes.

- Yes.

1452

01:10:20,480 --> 01:10:22,800

- Well, that's why

we're starting this now.

1453

01:10:22,800 --> 01:10:24,800

It's all about preparing.

1454

01:10:24,800 --> 01:10:28,320

You can't wait until the storm is upon us.

1455

01:10:28,320 --> 01:10:31,200

A hurricane season officially

starts next on the third.

1456

01:10:32,040 --> 01:10:34,720

But what we're doing to prepare.

1457

01:10:34,720 --> 01:10:38,760

So you have to have a plan

for your family, you know,

1458

01:10:38,760 --> 01:10:41,120

where you know where your shelters are.

1459

01:10:41,120 --> 01:10:43,880

You can't wait when waters

on the second floor,

1460

01:10:43,880 --> 01:10:46,400

it's too late and you

can't expect emergency.

1461

01:10:46,400 --> 01:10:49,960

If they tell you to evacuate

and you choose to stay

1462

01:10:50,880 --> 01:10:54,680

and it's not safe for the

first responders to come out.

1463

01:10:54,680 --> 01:10:55,520

I mean, you may not.

- Right.

1464

01:10:55,520 --> 01:10:58,000

Okay, so I understand what

you're saying right here

1465

01:10:58,000 --> 01:11:00,680

because if I know it's a flood area,

1466

01:11:00,680 --> 01:11:03,680

because it was a flood area,

the pipes were all drained.

1467

01:11:03,680 --> 01:11:07,040

So basically before it

reaches to the level

1468

01:11:07,040 --> 01:11:08,240

we are to evacuate.

1469

01:11:09,920 --> 01:11:12,480

Thank you for that, I

appreciate that very much.

1470

01:11:12,480 --> 01:11:15,440

So when I believe that

it's going to flood,

1471

01:11:15,440 --> 01:11:17,960

we just have to leave

before it gets worse.

1472

01:11:17,960 --> 01:11:18,760

- Right.

1473

01:11:18,760 --> 01:11:19,600

- Yes.

- Yes.

1474

01:11:19,600 --> 01:11:21,160

- Thank you for that, thank you for that.

1475

01:11:21,160 --> 01:11:25,400

- Hey Shaylin, it's Darlene,

1476

01:11:25,400 --> 01:11:26,720

just two quick questions.

1477

01:11:26,720 --> 01:11:28,760

This beautiful young lady next to me

1478

01:11:28,760 --> 01:11:32,360

would like to know you have

all those updates for FEMA.

1479

01:11:32,360 --> 01:11:36,880

Is that something that's

effective now or when?

1480

01:11:36,880 --> 01:11:38,400

Oh, it is.

- Now, yes.

1481

01:11:38,400 --> 01:11:41,160

- When disaster happens is effective now.

1482

01:11:41,160 --> 01:11:43,760

- Correct, yes, from.

- Okay, okay.

1483

01:11:43,760 --> 01:11:46,040

And for me, just one quick question

1484

01:11:46,040 --> 01:11:49,520

on your disaster assistance,

1485

01:11:50,480 --> 01:11:54,320

the Serious Need Assistance,

1486

01:11:54,320 --> 01:11:56,960

what qualifies you for that serious need?

1487

01:11:58,560 --> 01:12:00,320

Is it?

- Just being a survivor

1488

01:12:00,320 --> 01:12:04,160

and being in the area that is declared.

1489

01:12:04,160 --> 01:12:05,000

- Okay.

1490

01:12:05,000 --> 01:12:06,560

- And applying through FEMA, but-

1491

01:12:06,560 --> 01:12:07,400

- Beautiful.

1492

01:12:07,400 --> 01:12:10,280

And thank you very much

for your presentation.

1493

01:12:10,280 --> 01:12:11,480

- Thank you.

- Very well done.

1494

01:12:11,480 --> 01:12:12,640

Very well done.

1495

01:12:13,880 --> 01:12:16,400

- And all of this will

be shared out afterwards.

1496

01:12:16,400 --> 01:12:18,400

There are a lot of ongoing resources

1497

01:12:18,400 --> 01:12:21,440

that are being sort of created

as folks are going through

1498

01:12:21,440 --> 01:12:23,640

and these changes are being implemented.

1499

01:12:23,640 --> 01:12:25,920

So that's why I was really emphasizing

1500

01:12:25,920 --> 01:12:28,520

that when we experience the next one,

1501

01:12:28,520 --> 01:12:31,760

and as folks are applying to the next one,

1502

01:12:31,760 --> 01:12:33,400

we really wanna hear your feedback

1503

01:12:33,400 --> 01:12:35,600

and barriers that folks

may be still facing,

1504

01:12:35,600 --> 01:12:37,800

and how we can support folks with that.

1505

01:12:37,800 --> 01:12:40,080

So please keep us in touch

1506

01:12:40,080 --> 01:12:43,600

and we are certainly here as

an ongoing resource throughout.

1507

01:12:43,600 --> 01:12:46,200

And you all have been a

really great bunch of folks

1508

01:12:46,200 --> 01:12:48,680

and I'm so glad for all of your questions.

1509

01:12:48,680 --> 01:12:51,320

Any other questions in these

last few moments together?

1510

01:12:51,320 --> 01:12:52,840

Thank you for sticking around.

1511

01:12:59,000 --> 01:13:00,320

Thank you all so much.

1512

01:13:00,320 --> 01:13:04,040

I will close by saying we

are always here as a resource

1513

01:13:04,040 --> 01:13:06,760

as your Disability and Disaster Hub.

1514

01:13:06,760 --> 01:13:09,440

The trainings that we've

provided these past few weeks

1515

01:13:09,440 --> 01:13:11,640

will be all added on our website

1516

01:13:11,640 --> 01:13:14,480

and will be shared out

through CIL of Gulf Coast.

1517

01:13:14,480 --> 01:13:17,280

So be on the lookout for

that as well as the slides

1518

01:13:17,280 --> 01:13:20,240

and other materials for folks to use

1519

01:13:20,240 --> 01:13:22,080

and share within your networks.

1520

01:13:22,080 --> 01:13:25,400

And as it was mentioned,

hurricane season is here.

1521

01:13:26,240 --> 01:13:28,280

I don't think it's ever

really left though, has it?

1522

01:13:28,280 --> 01:13:31,520

And we're all just ready

to get ready at all times.

1523

01:13:31,520 --> 01:13:33,520

So please stay safe, take care,

1524

01:13:33,520 --> 01:13:36,880

and please don't hesitate

to reach out at any time.

1525

01:13:36,880 --> 01:13:38,120

Thank you everyone.

1526

01:13:38,120 --> 01:13:39,720

- Thank you.

- Thank you.

1527

01:13:39,720 --> 01:13:40,720

- Thank you.