



THE PARTNERSHIP

FOR INCLUSIVE DISASTER STRATEGIES

Disability Rights in Disasters in a Nutshell

Whenever disaster-related programs and services are provided to the general public, they must be accessible to and inclusive of people with disabilities. Some of your rights include:

- Shelters cannot deny you entry because you're disabled.
- You have the right to enter shelters that are physically accessible and ADA compliant.
- You have the right to equally effective communication.
 - ASL interpreters, large print, braille, using your assistive technology
- You have the right to request reasonable modifications of policies or practices.
- You have the right to bring your service animal with you in a shelter, disaster recovery center, and all other public places, including disaster-related programs and services.
- You have the right not to go into a facility if you don't want to.

Remember: disability rights are NEVER suspended in disasters!

What to Do if Your Rights are Violated

- Rely on your pods and communities
- File a complaint
 - [DHS Civil Rights and Civil Liberties Compliance Branch](#):
+1 (866) 644-8360 / TTY: 1-866-644-8361
Or email CRCLCompliance@hq.dhs.gov
 - FEMA External Civil Rights Division:
+1 (833) 285-7448 / TTY: 800-462-7585
[Press 1 for English, 2 for español, 3 for other languages]
Or email FEMA-CivilRightsOffice@fema.dhs.gov

DISABILITY & DISASTER HOTLINE / hotline@disasterstrategies.org

800-626-4959