



Community Resilience Initiative - Vaccine Access FAQ Sheet

Question 1: Service animals must be certified as such, correct? The individual should have that documentation available.

Answer 1:

Service animals are not required to be certified, and documentation (or “proof”) is never required.

Service animals are dogs that assist an individual with a disability. However, a provision of the regulation allows for miniature horses that have been trained to assist an individual with a disability. Both dogs and miniature horses must be house broken and under the owner’s control.

Some additional resources:

- ADA.gov: [Frequently Asked Questions about Service Animals and the ADA](#)
- ADA.gov: [ADA 2010 Revised Requirements: Service Animals](#)
- US Service Animals: [Miniature Horses as Service Animals | What Can They Do?](#)
- ADA National Network: [I heard that miniature horses are considered to be service animals by the ADA. Is this true?](#)



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Question 2: I've noted that many places of public accommodation as well as governmental entities require proof of disability. Gee, I don't carry around documentation of my medical diagnosis and my last audiogram which shows I am deaf. How does that play out?

Answer 2: With very few exceptions, places of public accommodation or governmental entities cannot ask for documentation of a disability.

However, in situations of secondary or postsecondary education, or for professional or trade purposes, [where exams or courses are requested](#) they may be required to be modified as a reasonable modification of a policy practice.

An employer can ask for documentation of a disability when reasonable accommodation is requested.

Question 3: How do you encourage someone who is adamant not to get the vaccine because of fear of getting a "magnet"? This is after a lengthy discussion and presentation of scientific evidence.

Answer 3: This is a difficult question. Make sure that they have ample accurate information. Also remind them that the vaccines should be fully approved by the FDA shortly and perhaps revisit it with them then.